

Nikhef



Maastricht University

EGI-CSIRT Security Training Workshop



IT Security for complex infrastructures



David Groep
ISGC 2026 Taipei
March 2026

Remember the days when computing was safe & simple



An IBM Portable PC in use by early 1985

... and then they got networked ...



Nikhef user room H1.37 – terminal stations in the early 1990's – image source: Nikhef

Today we have more people, more computing, more ...



a small part of the CMS collaboration in 2017, photo credit CERN on behalf the CMS collaboration, CMS-PHO-PUBLIC-2017-004-3

... and many more risks



From Prof Dr M.H.M. Winands <artisanhairs789@gmail.com>
To david.groep@maastrichtuniversity.nl
Subject
DKIM Valid (Signed by gmail.com)

Hello are you available? I need your assistance urgently

Prof Dr M.H.M. Winands

Professor in Machine Reasoning
Chair of the Department of Advanced Computing Sciences
Dept. of Advanced Computing Sciences

From Loopia AB <faktururony@neverlandsodermailm.se>
To ops-management@rcauth.eu
Subject Din betalning gick inte igenom

2023-12-27, 22:13

To protect your privacy, Thunderbird has blocked remote content in this message.

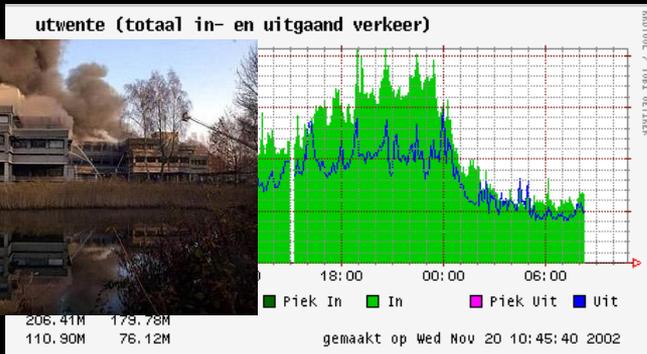
Din betalning gick inte igenom

Betalningen för faktura (691206380) gick ej att genomföra då kortet passerat förfalldatum.

Beskrivning	Delsumma
Webbhotell, Privatpaket	1 188,00
Totalt	1 188,00
Moms (25%)	297,00

Att betala: 1 485,00 SEK

Betala direkt med kort



Thanks to: <https://labs.f-secure.com/assets/BlogFiles/f-secureLABS-tp-white-lazarus-threat-intel-report2.pdf>, uni-Giessen, Universiteit Maastricht, SURFnet, ... and a bunch of phishers

And not all risks are criminal, but still infrastructure risks

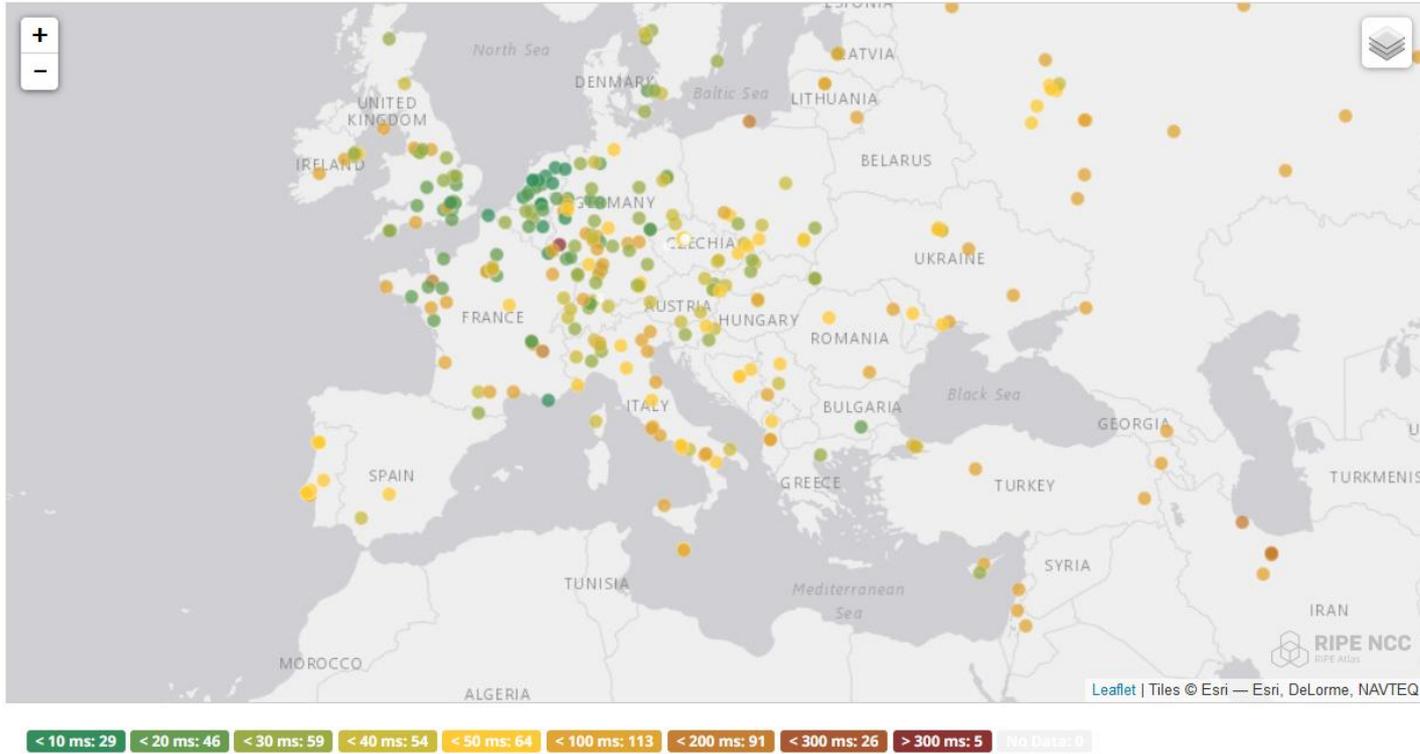
A big thank-you to Luca and his team at CNAF
for the talk and sharing lessons learnt



you may need some investment in BC/DR – and Northgate Plc. indeed did & managed to pay on time

CHEP2018 [EPJ Web of Conferences 214, 09008 (2019) <https://doi.org/10.1051/epjconf/201921409008>], imagery: HSE, <https://www.hse.gov.uk/comah/buncefield/>

And while CDNs and Cloud may be part of a solution ...



Rauth.eu: anycasted
identity token translation
service distributed across
Nikhef, GRNET, and RAL

map: RIPE NCC RIPE Atlas - 500 probes, distributed across Europe (<https://atlas.ripe.net/measurements/50949024/>)

But abstractions are leaky and dependencies unfathomable ...



Summary of the Amazon DynamoDB Service Disruption in the Northern Virginia (US-EAST-1) Region

We wanted to provide you with some additional information about the service disruption that occurred in the N. Virginia (us-east-1) Region on October 19 and 20, 2025. While the event started at 11:48 PM PDT on October 19 and ended at 2:20 PM PDT on October 20, there were three distinct periods of impact to customer applications. First, between 11:48 PM on October 19 and 2:40 AM on October 20, Amazon DynamoDB experienced increased API error rates in the N. Virginia (us-east-1) Region. Second, between 5:30 AM and 2:09 PM on October 20, Network Load Balancer (NLB) experienced increased connection errors for some load balancers in the N. Virginia (us-east-1) Region. This was caused by health check failures in the NLB fleet, which resulted in increased connection errors on some NLBs. Third, between 2:25 AM and 10:36 AM on October 20, new EC2 instance launches failed and, while instance launches began to succeed from 10:37 AM, some newly launched instances experienced connectivity issues which were resolved by 1:50 PM.

DynamoDB

Between 11:48 PM PDT on October 19 and 2:40 AM PDT on October 20, customers experienced increased Amazon DynamoDB API error rates in the N. Virginia (us-east-1)



Azure status history

This page contains Post Incident Reviews (PIRs) of previous service issues, each publicly. From June 1, 2022, this includes PIRs for broad issues as described in

Product: All Region: All

October 2025

Preliminary Post Incident Review (PIR) - Azure Front Door - Connectivity issues across multiple regions

Tracking ID: YKYN-BWZ

This is our Preliminary PIR to share what we know so far. After our internal retrospective is completed (generally within 14 days) we will publish a Final PIR with additional details.

What happened?

Between 15:45 UTC on 29 October and 00:05 UTC on 30 October 2025, customers and Microsoft services leveraging Azure Front Door (AFD) may have experienced latencies, timeouts, and errors.

Affected Azure services include, but are not limited to: App Service, Azure Active Directory B2C, Azure Communication Services, Azure Databricks, Azure Healthcare APIs, Azure Maps, Azure Portal, Azure SQL Database, Azure Virtual Desktop, Container Registry, Media Services, Microsoft Copilot for Security, Microsoft Defender External Attack Surface Management, Microsoft Entra ID (Mobility Management Policy Service, Identity & Access Management and User Management UX), Microsoft Purview, Microsoft Sentinel (Threat Intelligence), and Video Indexer.

Customer configuration changes to AFD remain temporarily blocked. We will notify customers once this block has been lifted. While error rates and latency are back to pre-incident levels, a small number of customers may still be seeing issues

dirkjanm.io Posts Presentations

One Token to rule them all - obtaining Global Admin in every Entra ID tenant via Actor tokens

17 minute read

Dirk-Jan Mollema
Hacker, red teamer, researcher. Likes to write infosec-focused Python tools. This is my personal blog containing research on topics I find interesting, such as (Azure) Active Directory internals, protocols and vulnerabilities.

Looking for a security test or training? Business contact via outsidesecurity.nl

Both sides of a security boundary
Twitter
GitHub

While preparing for my Black Hat and DEF CON talks in July of this year, I found the most impactful Entra ID vulnerability that I will probably ever find. This vulnerability could have allowed me to compromise every Entra ID tenant in the world (except probably those in national cloud deployments¹). If you are an Entra ID admin reading this, yes that means complete access to your tenant. The vulnerability consisted of two components: undocumented impersonation tokens, called "Actor tokens", that Microsoft uses in their backend for service-to-service (S2S) communication. Additionally, there was a critical flaw in the (legacy) Azure AD Graph API that failed to properly validate the originating tenant, allowing these tokens to be used for cross-tenant access.

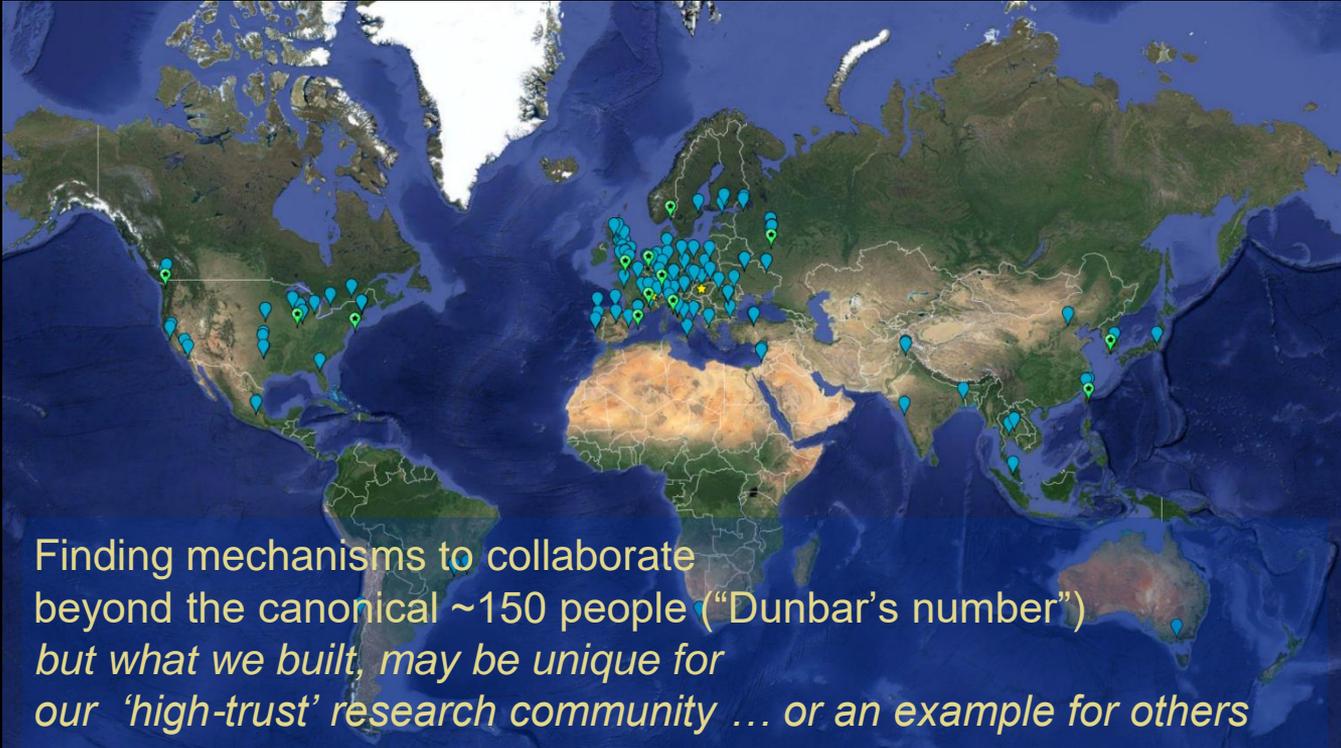
Effectively this means that with a token I requested in my lab tenant I could authenticate as *any user*, including Global Admins, in *any other tenant*. Because of the nature of these Actor tokens, they are not subject to security policies like Conditional Access, which means there was no setting that could have

One month worth of *aaS events

<https://aws.amazon.com/message/101925/>, <https://azure.status.microsoft.com/en-us/status/history/>, <https://dirkjanm.io/obtaining-global-admin-in-every-entra-id-tenant-with-actor-tokens/>



Distributed research computing, collaborating for decades

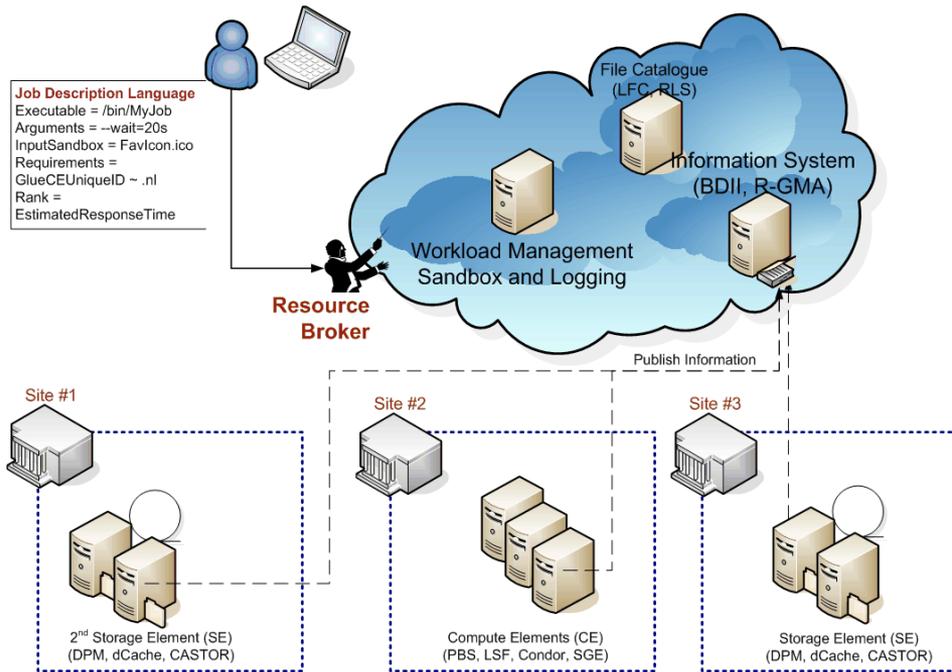


Worldwide LHC
Computing Grid (~ 2024)
~ 1.4 million CPU cores
~ 1500 Petabyte
disk + archival

170+ institutes
42+ countries
13 ‘Tier-1 sites’
some multi-community:
NL-T1 @ SURF & Nikhef

Earth background: Google Earth; Data and compute animation: STFC RAL for WLCG and EGI.eu; Data: <https://home.cern/science/computing/grid> ;
LHC Computing Grid: wlcg.web.cern.ch, EGI: www.egi.eu; ACCESS CI: <https://access-ci.org/>, NL-T1 and FuSE: fuse-infra.nl, <https://www.surf.nl/en/research-it>

Beyond the enterprise egg shell ...



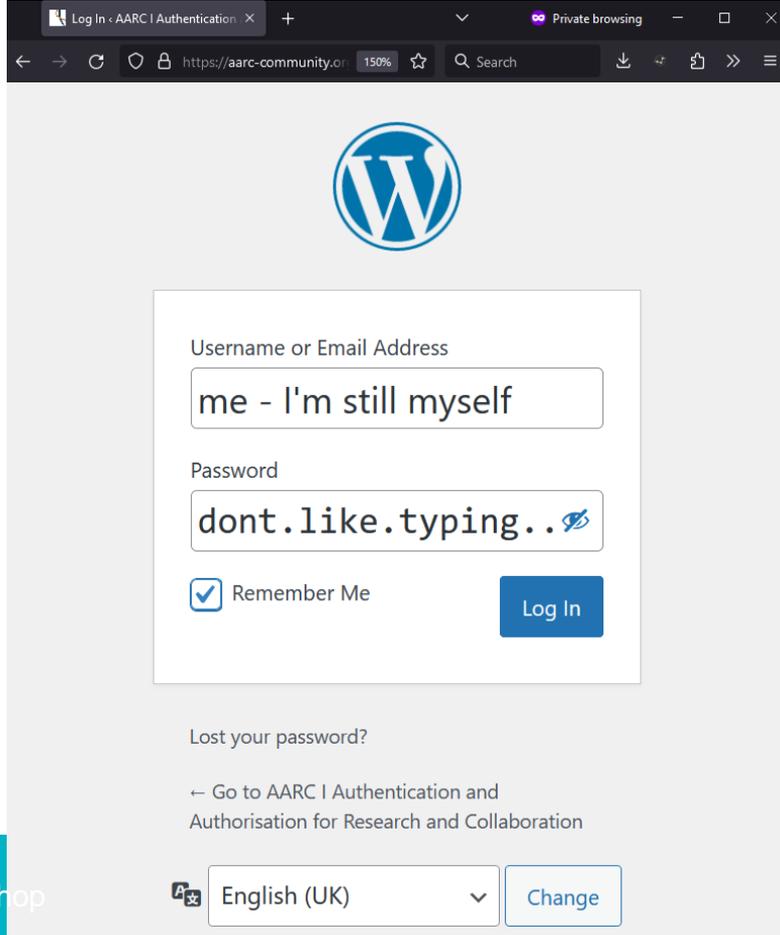
Interoperable cloud? Compare OGF's OCCI WG GFD.221 (<https://www.ogf.org/documents/GFD.221.pdf>) with e.g. Amazon S3 API or the OwnCloud CS3 interfaces

When you are asked to login again...~12 000 x 170+ times?

Authentication

demonstrating 'you are you'

- **authenticator**
'you' remains same 'you'
- **vetted identity**
'you' can be pseudonymous
'you' can be a vetted person



Self-asserted or 'pseudonymous' often not enough

state of EU DataGrid and
HEP computing in ~2000



NATIONAAL INSTITUUT VOOR KERNFYSICA EN HOGE-ENERGIEFYSICA

Guest / students form (please)

1. This form is completed in connection with: work expenses otherwise, visit

CERN/User Registration

CERN COMPUTER CENTRE - USER REGISTRATION

<http://cern.ch/it/documents/ComputerUsage/Comp...>

To be returned to the User Registration box at the entrance of the computer room, if completed by a user who requires a computer account, and is not yet registered in another group Department, and is not yet registered in another group

To be completed by the User :

It is **MANDATORY** to provide the following information, which will be treated confidentially and only be used for ensuring the correct supply name as registered by the Users' Office

FAMILY NAME(S) :
 FIRST NAME(S) :
 SEX [M] [F] BIRTHDATE: Day Month Year
 HOME INSTITUTE/FIRM:
 NATIONALITY: *CERN SUPERVISOR.....
 *CERN DEPARTMENT: *CERN ID NUMBER (as on CERN card).....

To be completed by the Group Administrator:



Fermilab

For Office Use Only

ID:	Action:	ID Exp:	
Insurance:	Medical:	Safety:	
Computer:	Stkrm:	Family:	
NON-473:	Sensitive:	Verifier:	Date:

Name:

SWIETZER	JOHN	JAMES
Last	First	Middle

University or Institution Name:

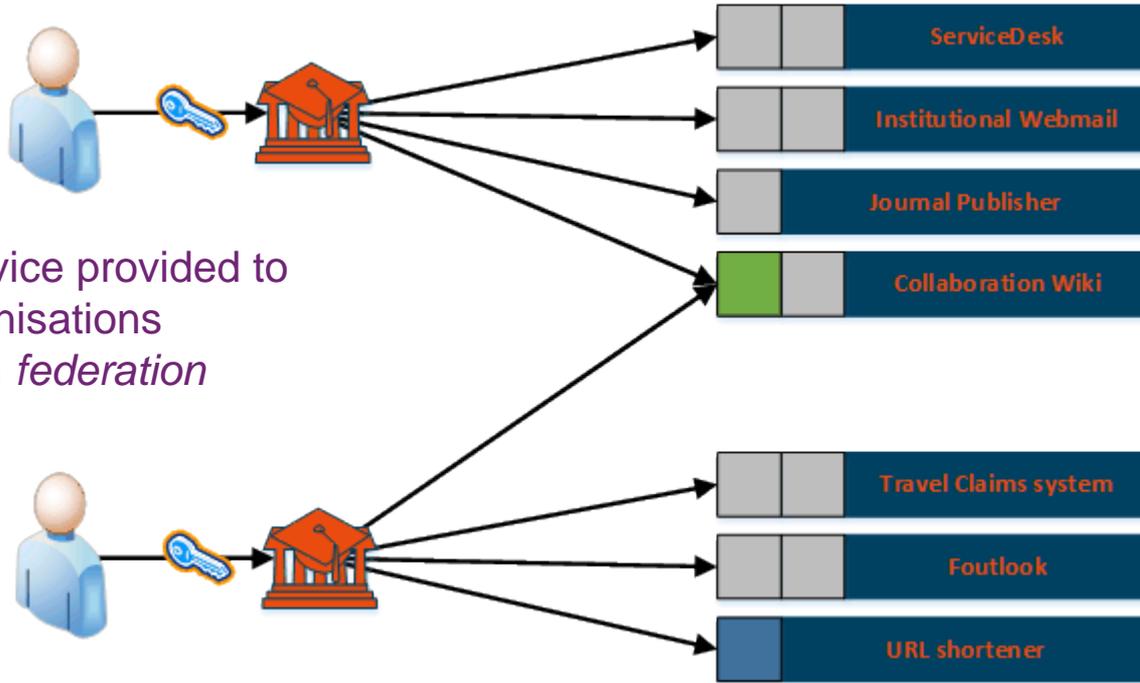
FLORIDA STATE UNIVERSITY	850-644-XXXX
Telephone:	

Experiment/Department:

Exp. / Dept.	Spokesperson	Home Institution Contact	Contact Telephone
D0	WOMERSLEY/WEERTS	SHARON HAGOPIAN	850-644-4777



Can we scale better with an 'federated' Authentication and Authorisation Infrastructure ('AAI')



with one service provided to several organisations in a common *federation*

we will get to authorisation in a bit ...

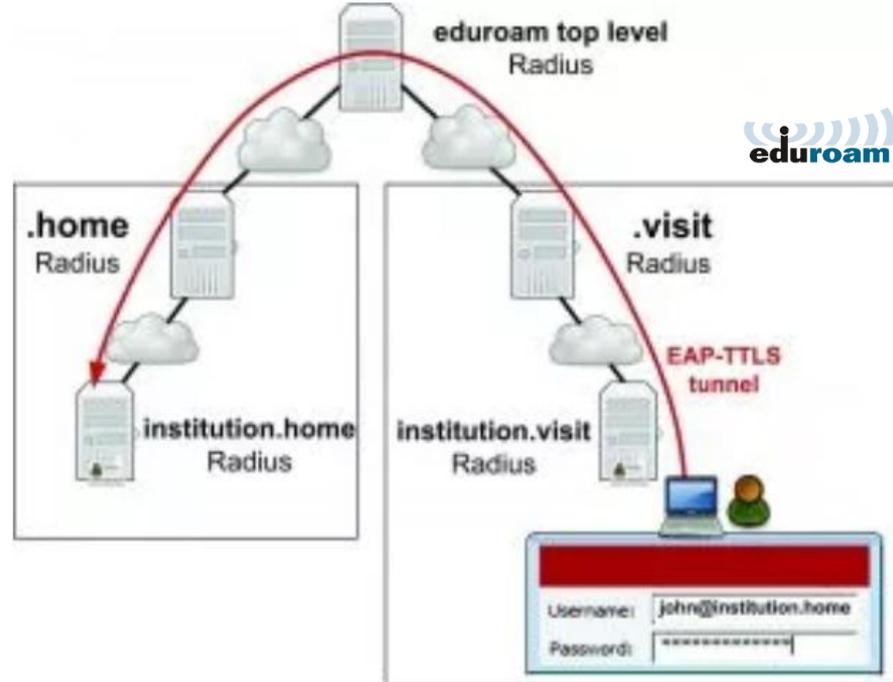
The R&E federation that was there first ...

service-specific trust
between organisations

hierarchical server path, based on
a network-specific secure exchange

sending your credentials back
to *only* your home institution

found via `<anon@domain.name>`



eduroam image from <https://eduroam.org/how/>, GEANT ; RADIUS: RC2865 <https://www.rfc-editor.org/rfc/rfc2865>; see also freeradius.org

We progressed a lot since 2003 with identity federation

Nikhef
NATIONAAL INSTITUUT VOOR KERNFYSICA EN HOOG-ENERGIEFYSICA

Guest / students form (please with a copy of your identity card)

CERN User Registration
Date: 01.03.2004

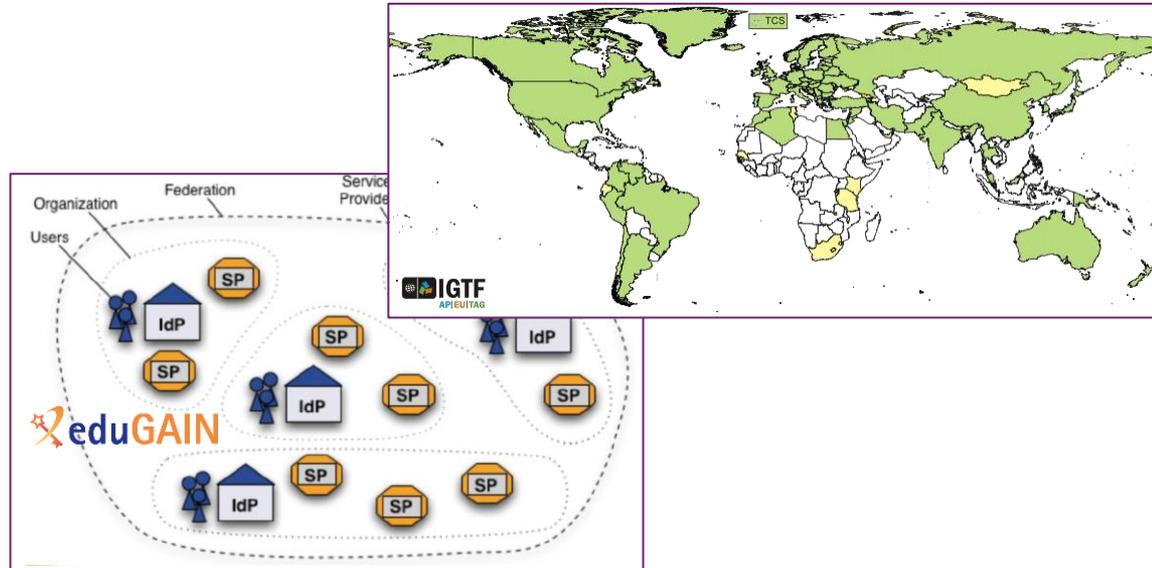
CERN COMPUTER CENTRE - USER REGISTRATION FORM
<http://cern.ch/it/documents/ComputerUsage/CompAccountRegistrationForm-English.pdf>

To be returned to the User Registration box at the entrance of Building 513, after being completed by a user who requires a computer account in a Central Service provided by IT Department, and is not yet registered in another group or system or has already signed it before.

To be completed by the User:
It is MANDATORY to provide the following information (except those with an *). It will be treated confidentially and only be used for ensuring correct identification.
Supply name as registered by the Users' Office or HR Division.
FAMILY NAME(S) :
FIRST NAME(S) :
SEX [M] [F] BIRTHDATE: Day Month Year
HOME INSTITUTE/FIRM : *CERN SUPERVISOR.....
NATIONALITY:
*CERN DEPARTMENT: *CERN ID NUMBER (as on CERN card).....

To be completed by the Group Administrator:

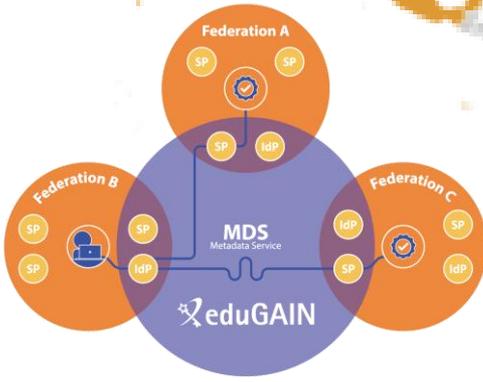
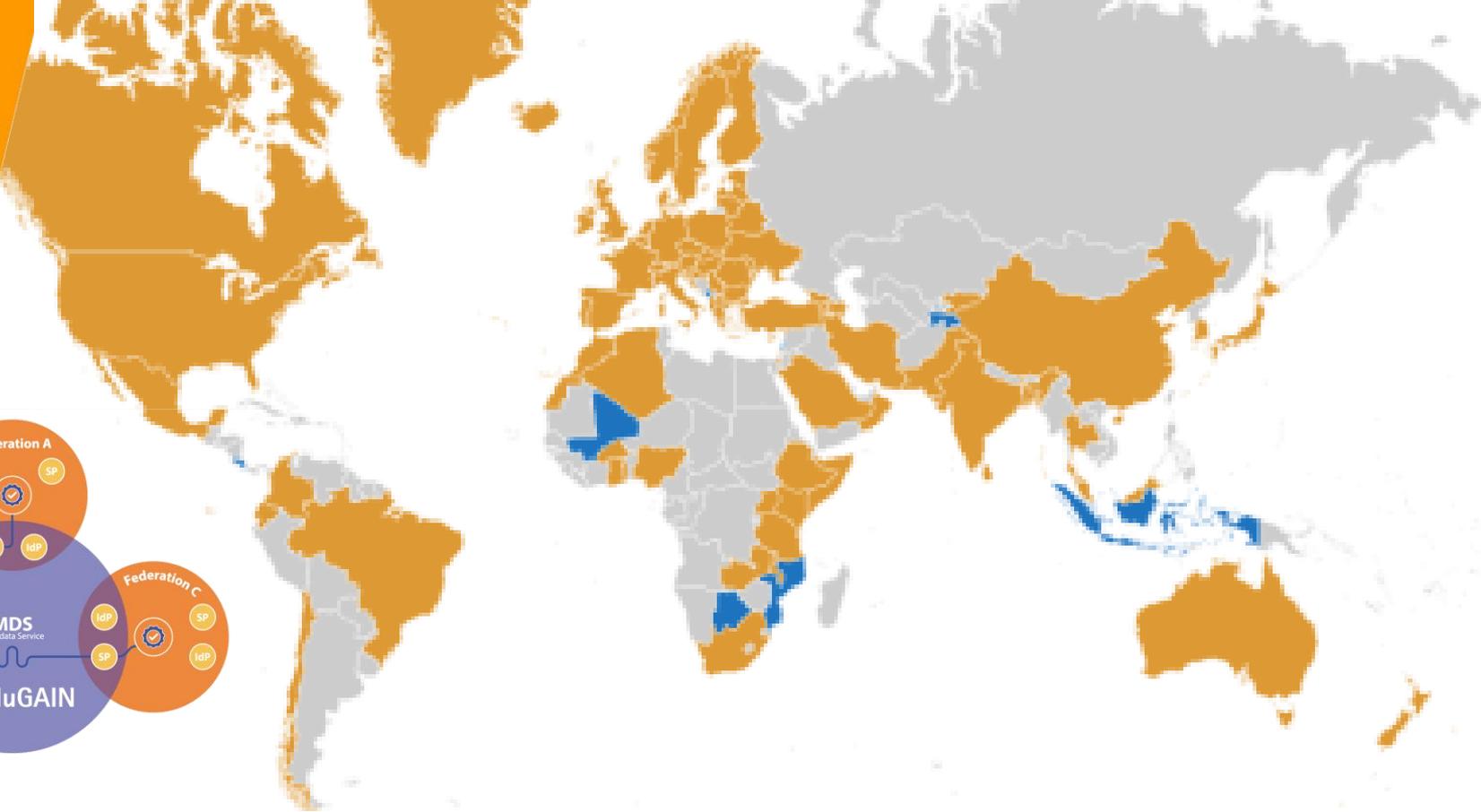
Experiment Department:	Home Institution Contact	Contact Telephone
Exp. Dept. DO	WOMERSLEYWEERTS SHARON BAGOPAN	850 644 4777



For eduGAIN federation the IdPs provide authentication from the home organisation, for the user-centric PKIX IGTF trust fabric, the CAs do.
Then Service providers perform authorization,
... maybe using attributes provided by the IdP. But do they get them??

Right-hand image: Shibboleth IdP federation, Lukas Hammerle, SWITCH (CH), user-centric PKI credentials: Interoperable Global Trust Federation, <https://igtf.net/>

78
Identity Federations
5100+
Identity Providers
3600+
Service Providers

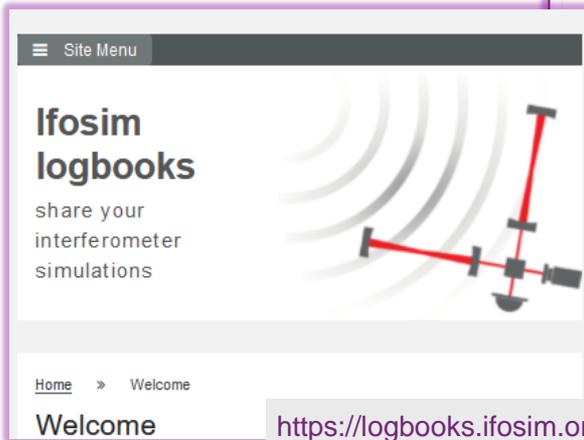


eduGAIN image: Davide Vagheti, GARR for GN*-* , <https://technical.edugain.org/>

Federated Success!

Login to GW's ifosim.org, to gitlab, or ... via the service proxy

with any eduGAIN IdP for user authentication

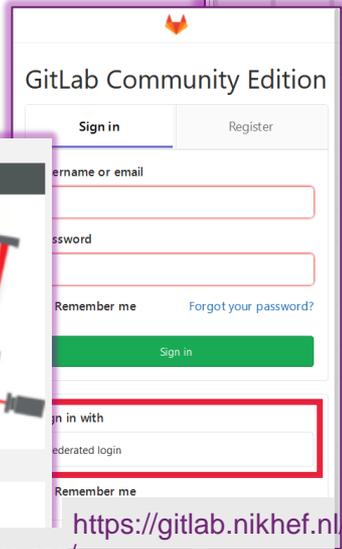


ifosim logbooks
share your interferometer simulations

Home » Welcome

Welcome

<https://logbooks.ifosim.org/>



GitLab Community Edition

Sign in Register

Username or email

Password

Remember me Forgot your password?

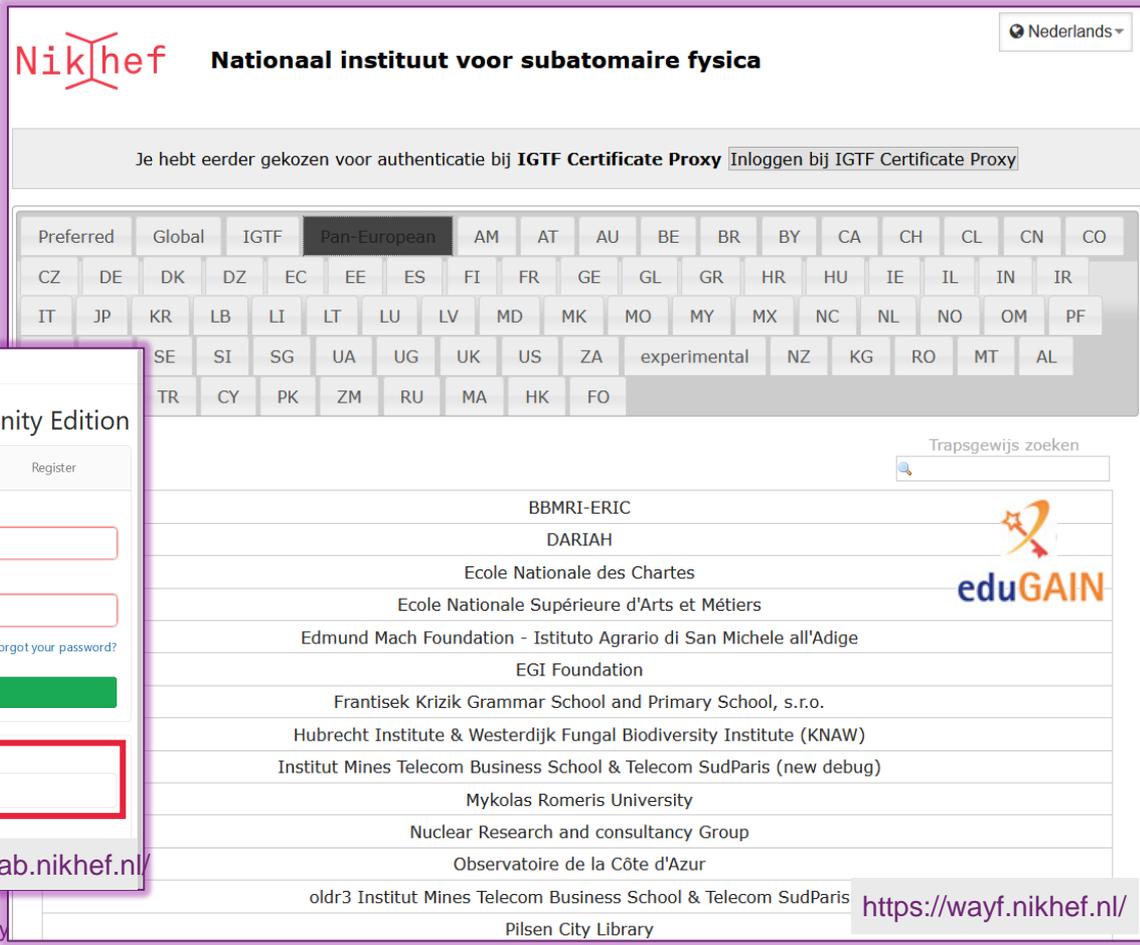
Sign in

Sign in with

Federated login

Remember me

<https://gitlab.nikhef.nl/>



Nikhef Nationaal instituut voor subatomaire fysica

Nederlands

Je hebt eerder gekozen voor authenticatie bij **IGTF Certificate Proxy** [Inloggen bij IGTF Certificate Proxy](#)

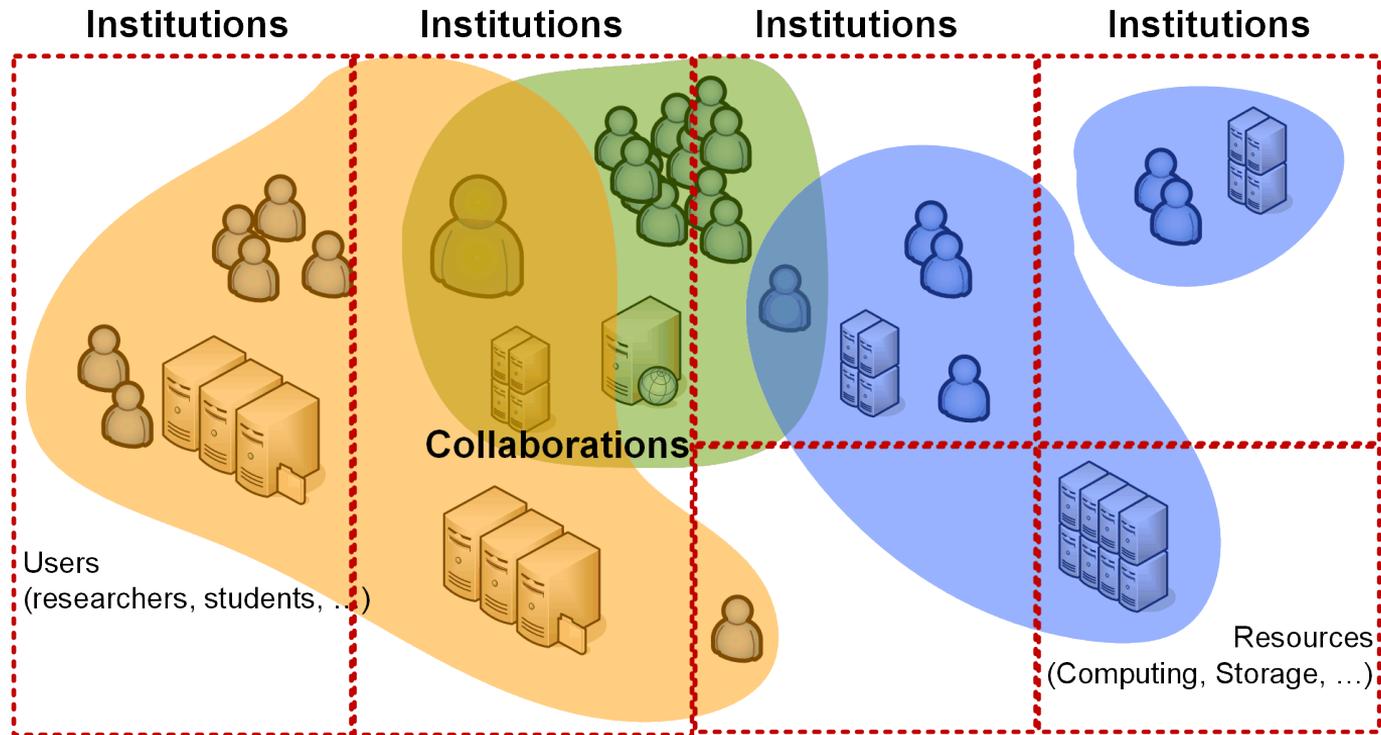
Preferred	Global	IGTF	Pan-European	AM	AT	AU	BE	BR	BY	CA	CH	CL	CN	CO			
CZ	DE	DK	DZ	EC	EE	ES	FI	FR	GE	GL	GR	HR	HU	IE	IL	IN	IR
IT	JP	KR	LB	LI	LT	LU	LV	MD	MK	MO	MY	MX	NC	NL	NO	OM	PF
SE	SI	SG	UA	UG	UK	US	ZA	experimental	NZ	KG	RO	MT	AL				
TR	CY	PK	ZM	RU	MA	HK	FO										

Trapsgewijs zoeken

BBMRI-ERIC
DARIAH
Ecole Nationale des Chartes
Ecole Nationale Supérieure d'Arts et Métiers
Edmund Mach Foundation - Istituto Agrario di San Michele all'Adige
EGI Foundation
Frantisek Krizik Grammar School and Primary School, s.r.o.
Hubrecht Institute & Westerdijk Fungal Biodiversity Institute (KNAW)
Institut Mines Telecom Business School & Telecom SudParis (new debug)
Mykolas Romeris University
Nuclear Research and consultancy Group
Observatoire de la Côte d'Azur
oldr3 Institut Mines Telecom Business School & Telecom SudParis
Pilsen City Library

<https://wayf.nikhef.nl/>

Since collaborations and institutions slice in different ways



... security must bridge domains ...

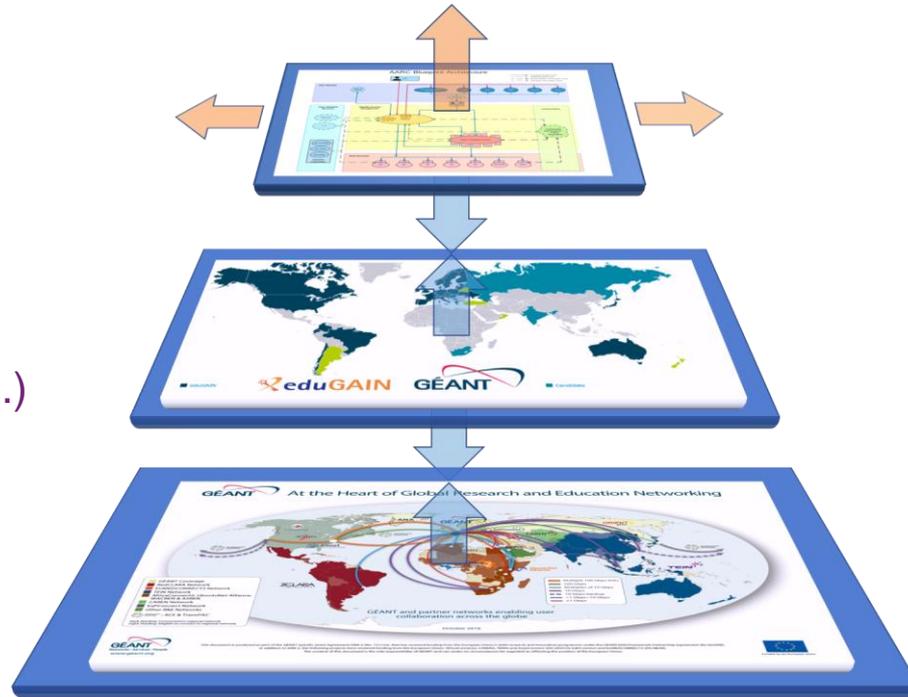
Adding a layer in the architecture for research collaboration

**Bridging collaboration
and authorisation layer
to identity federation**

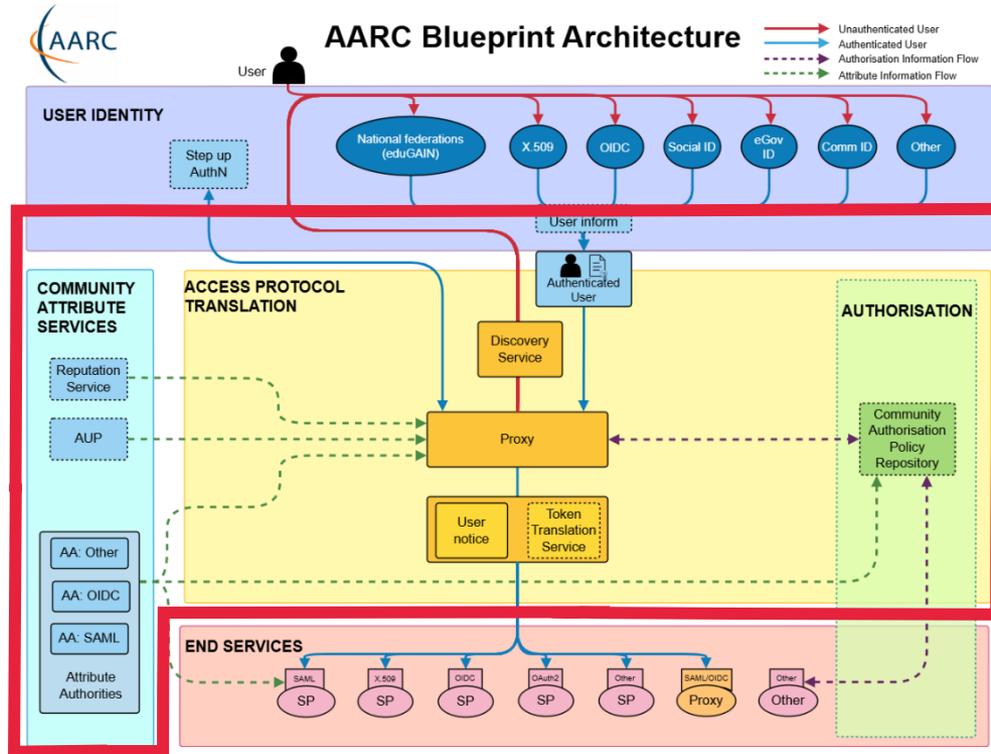


Authentication
(academic, or govID, or ...)

Network layer(s)



AARC Blueprint – making the bridge a first-class citizen



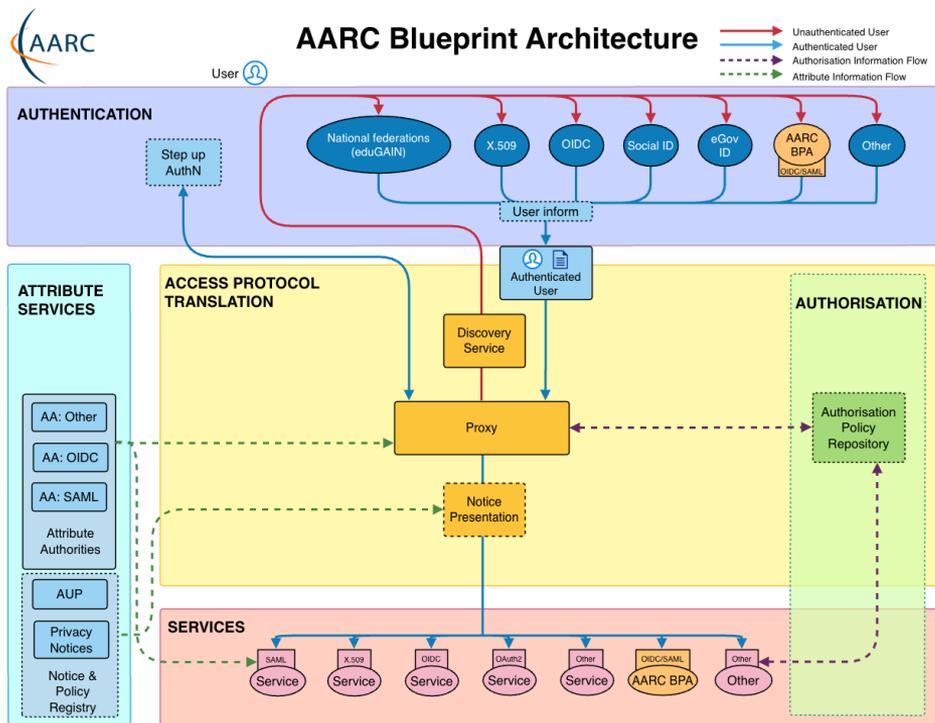
Facilitating the bridges

with interoperable **building blocks** for ‘AAI infrastructure’ architects

that are

- technology-agnostic
- have multiple implementations
- come with policy templates & good practice guides 😊

More than just nice colours



Not sure how to begin with the AARC Blueprint Architecture? There are plenty of [guidelines](#) available but it can be a minefield at first. You probably want to start by designing the high level approach of your infrastructure based on the AARC Blueprint Architecture. There are several general topics you should consider, such as Data Protection (AARC-G042) and Federated Security Incident Response (AARC-051). Here you can find common questions matched to the relevant Blueprint Architecture component, along with links to guidelines that can help.

User Identity:

- How should I integrate Social Media Identity Providers? [AARC-G008](#)
- How should users link accounts, and how does that affect Assurance? [AARC-G009](#)
- How should services indicate that they would like users to authenticate with multifactor authentication, and how should my proxy forward that information? [AARC-G029](#)

Assurance:

- How should assurance information of external identities be calculated? [AARC-G031](#)
- What can I say about assurance of identities from social media accounts? [AARC-G041](#)
- How is assurance impacted by account linking? [AARC-G009](#)
- How should assurance information be shared with other infrastructures? [AARC-G021](#)
- Which Assurance Profiles should I use, there are so many! [AARC-1050](#)

Community Attribute Services:

- How should attributes from multiple sources be aggregated? [AARC-G003](#)
- How should I express the home institute of a user? [AARC-G025](#)
- How should I express the identifier of a user? [AARC-G026](#)
- What are the best practices for running my Attribute Authorities securely? [AARC-G071](#)
- Which Acceptable Use Policy should I use to facilitate interoperability? [AARC-1044](#)
- How should I infer the affiliation of a user? [AARC-G057](#)

Access Protocol Translation:

- Which best practices should I follow for my Token Translation Services? [AARC-G004](#)
- How should I translate from Identity Federation information to X.509 certificates? [AARC-G010](#)

Authorisation:

- How should I manage authorisation information from multiple sources? [AARC-G006](#)
- How should group and role information be expressed to facilitate interoperability? [AARC-G002](#)
- How should resource capabilities be expressed? [AARC-G027](#)

Proxies:

- How can I ensure that my proxy is able to accurately claim that it supports best practices in Identity Federation? [AARC-G015](#)
- How should I express the home institute of a user? [AARC-G025](#)
- How should I express the identifier of a user? [AARC-G026](#)
- How should I express assurance information for users when interacting with another proxy? [AARC-G021](#)
- How can my proxy simplify the discovery process for end-users? [AARC-G061](#)
- How can my proxy route the user to the correct discovery service? [AARC-G062](#)

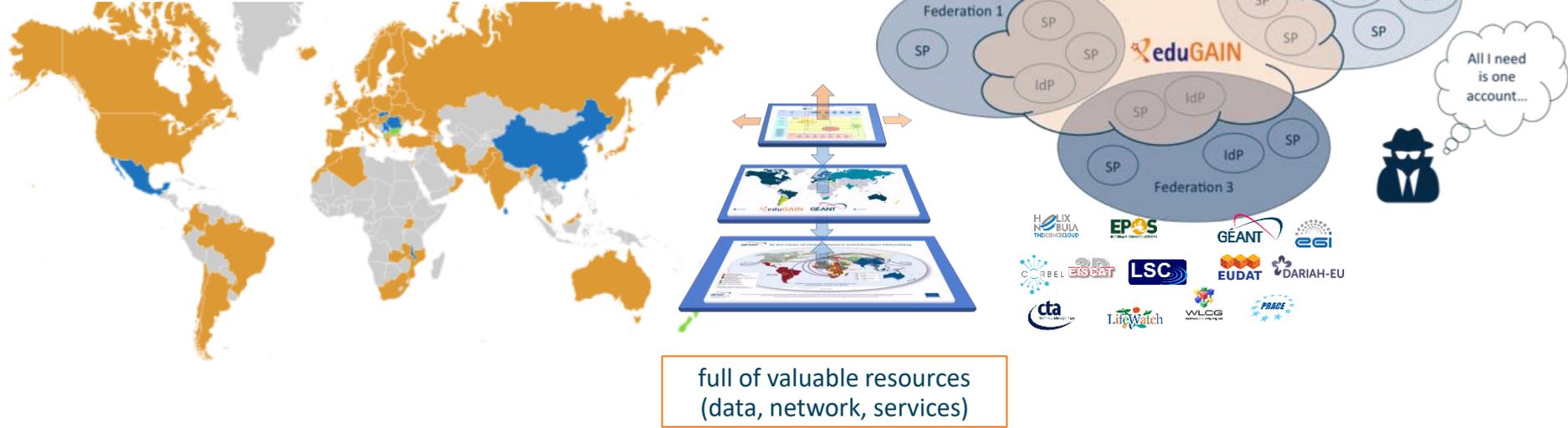
End Services:

- My service needs to act on behalf of the user – how should I handle credential delegation and impersonation? [AARC-G005](#)
- My services are not web based, how can I use identities from the proxy? [AARC-G007](#)
- How should Services hint which IdP they would like users to use? [AARC-G049](#)
- Which Security practices should I follow? [AARC-G014](#)

What next? Are you looking for a kick start with your policies? Take a look at the [Policy Development Toolkit](#) which provides a set of templates.

<https://aarc-community.org/guidelines/>

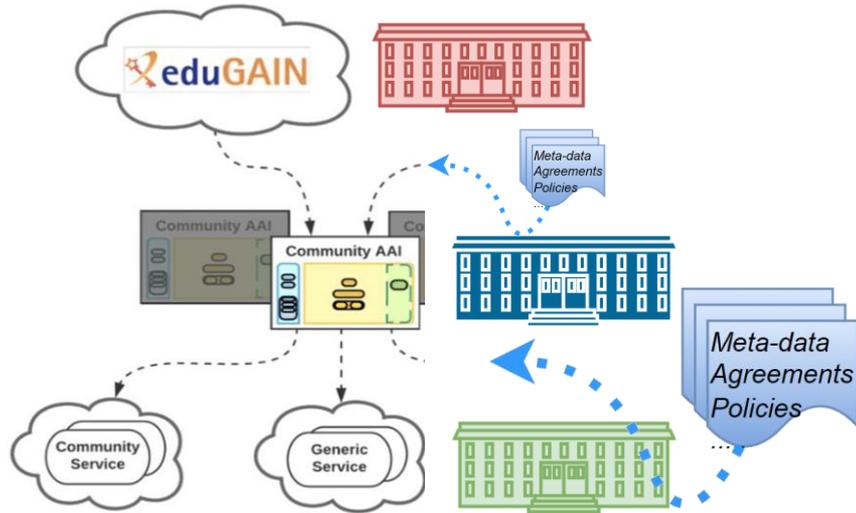
Now *what* have we built?!



We have federation and single sign-on ...
... but can we share security information when needed?
... timely and confidentially, protecting everyone's reputation?

left: eduGAIN interfederation extent in 2020; logos on the right from the European e-Infrastructures and ESFRIs; center graphic: AARC collaboration

The need to 'decorate' the arrows with trust

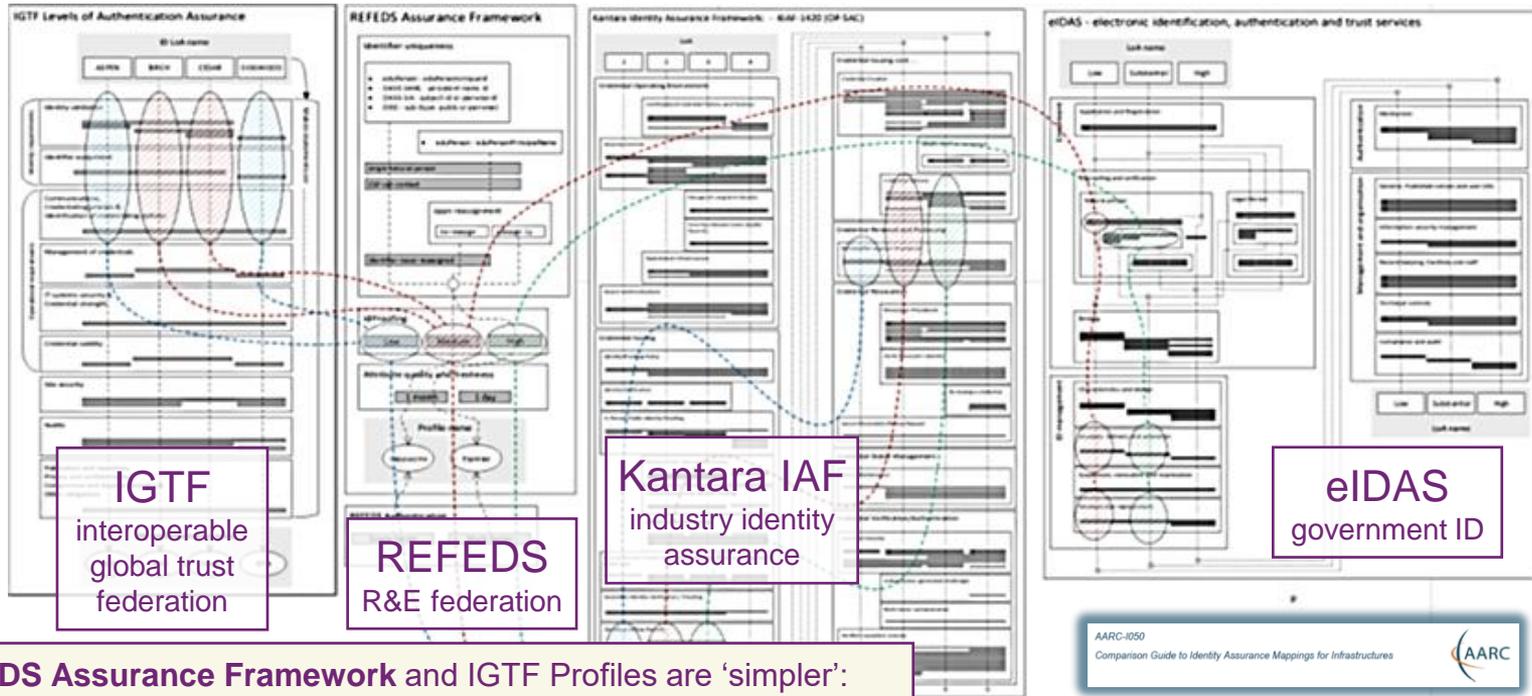


Each side of each arrow has *independent* parties

- we allow *them* to do part of the work we would otherwise do
- to make it easier and faster for users to perform their research
- but **we relinquish some control** beyond our organisation, our own policies, our own jurisdiction

Why would we trust them to do that?

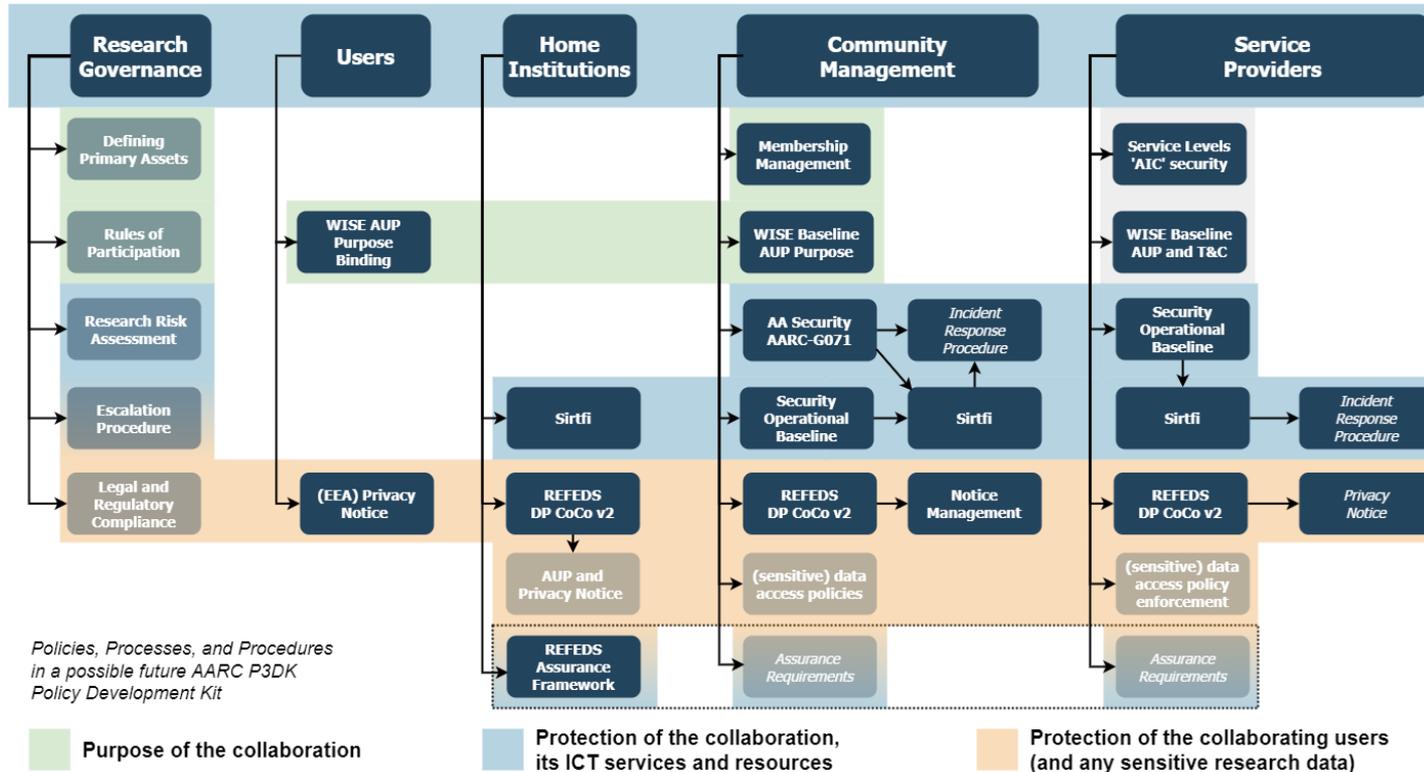
But even a simple *Who are you?* is not always simple ...



REFEDS Assurance Framework and IGTF Profiles are 'simpler':
as academia is a higher-trust environment, it can leverage
pre-established trust, self-assessment, and peer review

Source: <https://aarc-community.org/guidelines/aarc-i050>, Ian Neilson et al.
See <https://refeds.org/assurance> - join and interoperate on MFA+ and vetting

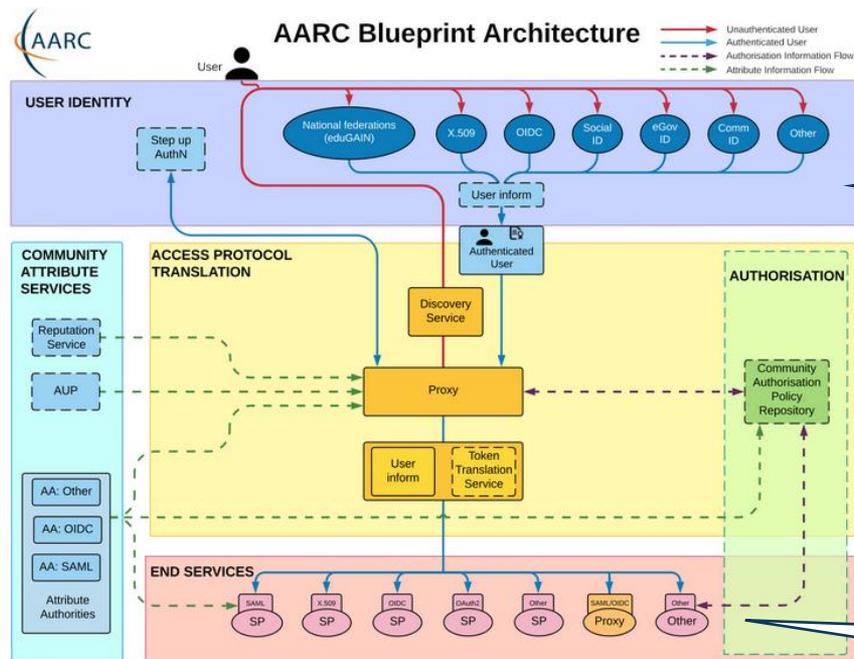
Building a *trust framework*: policy and procedural aspects of complex IT infrastructure



Policies, Processes, and Procedures
in a possible future AARC P3DK
Policy Development Kit

AARC-I082

Practices we already have, practices we need to harmonise



Authentication and identity sources

NIST SP800-63

FIPS140

ISO 27001

IGTF AP Profiles

REFEDS MFA

REFEDS Assurance Framework

*so ... what about standards
for the operation of this 'proxy' thing?*

Service provider operations

ISO27k

NIS2

ITSRM2

Information Security: Security Operational Baseline

Service Security Policy was re-used widely, in EGI, AARC, WLCG, but naturally diverged over time

- with national implementations and specialisations
- included in EOSC Interoperability Framework as *'Security Operational Baseline'*

So the new AARC PDK converges on a **common Baseline**

- included in the EOSC AAI WG Federation 2025 requirements
- with guidance and FAQ



AARC-G084
Security Operational Baseline for Proxies and Services


Security Operational Baseline for Proxies and Services

3. Security Baseline

To adhere to the Security Operational Baseline, you must:

1. comply with the SIRTFF¹ security incident response framework for structured and coordinated incident response
2. ensure that your Users agree to an Acceptable Use Policy (AUP) or Terms of Use, and that there is a means to contact each User.
3. promptly inform Users and other affected parties if action is taken to protect their Service, or the Infrastructure, by controlling access to their Service, and do so only for administrative, operational or security purposes.
4. honour the confidentiality requirements of information gained as a result of your Service's participation in the Infrastructure
5. respect the legal and contractual rights of Users and others with regard to the personal data processed, and only use access personal data for administrative, operational, accounting, monitoring or security purposes.
6. retain system generated information (logs) in order to allow the reconstruction of a coherent and complete view of activity as part of a security incident (the 'who, what, where, when, and to whom'), for a minimum period of 180 days, to be used during the investigation of a security incident
7. follow, as a minimum, generally accepted IT security best practices and governance, such as pro-actively applying secure configurations and security updates, and taking appropriate action in relation to security vulnerability notifications, and agree to participate in drills or simulation exercises to test Infrastructure resilience as a whole.
8. operate services and Infrastructure in a manner which is not detrimental to the security of the Infrastructure nor to any of its Participants or Users.
9. collaborate in a timely fashion with others, specifically those with which there is a direct trust relationship, in the reporting and resolution of security events or incidents related to their participation in the Infrastructure and those affecting the Infrastructure as a whole.
10. honour the obligations on security collaboration and log retention (clauses 1, 6, and 9 above) for the period of 180 days after their Service is retired from the Infrastructure, including the retention of logs when physical or virtual environments are decommissioned.
11. not hold Users or other Infrastructure participants liable for any loss or damage incurred as a result of the delivery or use of the Service in the Infrastructure, except to the extent specified by law or any licence or service level agreement.
12. maintain an agreement with representatives for individual service components and suppliers that ensures that engagement of such parties does not result in violation of this Security Baseline.

Security Operational Baseline for Proxies and Services (AARC-G084)
Published 2025-03-28

The 12 points of AARC-G084

1. comply with the SIRTFI security incident response framework for structured and coordinated incident response [ref to SIRTFI]
2. ensure that your Users agree to an Acceptable Use Policy (AUP) or Terms of Use, and that there is a means to contact each User.
3. promptly inform Users and other affected parties if action is taken to protect their Service, or the Infrastructure, by controlling access to their Service, and do so only for administrative, operational or security purposes.
4. honour the confidentiality requirements of information gained as a result of your Service's participation in the Infrastructure.
5. respect the legal and contractual rights of Users and others with regard to the personal data processed, and only use access personal data for administrative, operational, accounting, monitoring or security purposes.
6. retain system generated information (logs) in order to allow the reconstruction of a coherent and complete view of activity as part of a security incident (the 'who, what, where, when', and 'to whom'), for a minimum period of 180 days, to be used during the investigation of a security incident.
7. follow, as a minimum, generally accepted IT security best practices and governance, such as pro-actively applying secure configurations and security updates, and taking appropriate action in relation to security vulnerability notifications, and agree to participate in drills or simulation exercises to test Infrastructure resilience as a whole.
8. operate services and infrastructure in a manner which is not detrimental to the security of the Infrastructure nor to any of its Participants or Users.
9. collaborate in a timely fashion with others, specifically those with which there is a direct trust relationship, in the reporting and resolution of security events or incidents related to their participation in the infrastructure and those affecting the infrastructure as a whole.
10. honour the obligations on security collaboration and log retention (clauses 1, 6, and 9 above) for the period of 180 days after their Service is retired from the Infrastructure, including the retention of logs when physical or virtual environments are decommissioned.
11. not hold Users or other Infrastructure participants liable for any loss or damage incurred as a result of the delivery or use of the Service in the Infrastructure, except to the extent specified by law or any licence or service level agreement.
12. maintain an agreement with representatives for individual service components and suppliers that ensures that engagement of such parties does not result in violation of this Security Baseline

FAQ and implementation guidance

Pages / ... / AARC-G084 Security Operational Baseline

Security Operational Baseline FAQ and Recommendations

Created by David Groep on May 24, 2025 • 11 minute read

The Security Operational Baseline (AARC-G084) sets minimum expectations and puts requirements on the behaviour of the and on communities connected to a federated infrastructure, when interacting with the infrastructure peers and services. In concise manner, the 12 key requirements may give rise to additional questions, or in general can benefit from concrete examples. In this "FAQ" document, each of the key baseline items is put in context with additional examples, best practices, and generally helpful

- Can you elaborate on what is meant by item 9 and its incident response requirements?
- What are 'IT security best practices' in item 7?
- What does "honour the confidentiality requirements of information" in item 4 mean?
- What are "the legal and contractual rights of Users and others with regard to their personal data processed as part of the service" in item 5?
- "Retain system generated information (logs)" in item 6 sounds rather open-ended. What do I need to do? And why?
- "Aggregated centrally wherever possible, and protected from unauthorised access or modification" in item 6, how and why?
- Log aggregation in the layered and composite infrastructure
- What about the 'reconstruction of a coherent and complete view of activity' when you have a 'layered technology stack' mentioned in item 6?
- What are "Named persons"?

Can you elaborate on what is meant by item 9 and its incident response requirements?

Item 3 talks about security incident response. In an interwoven environment it is vital that data about incidents is shared and communicated to detect, analyse, contain and eradicate malicious actors while preserving the necessary evidence for analysis and post-processing. For most infrastructures, there is a dedicated team of incident response specialists to aid with this task. This team can also communicate between different service providers affected by

Home page ▶ Guidelines ▶ AARC-G084

📅 March 28, 2025

AARC-G084 Security Operational Baseline

The Security Baseline provides a reference set of minimum expectations and requirements of the behaviour of those offering services to users, communities, and other participants in a distributed proxy ecosystem, and of those providing access to services or assembling service components. It aims to establish a sufficient level of trust between all Participants in the Infrastructure to enable reliable and secure Infrastructure operation.

Document URL: <https://wiki.geant.org/download/attachments/999948380/AARC-G084-Security-Operational-Baseline-PDKv2.pdf>

Development information: <https://wiki.geant.org/spaces/AARC/pages/999948380/AARC-G084+Security+Operational+Baseline>

Status: pending approval by AEGIS

DOI: [10.5281/zenodo.17349890](https://doi.org/10.5281/zenodo.17349890)

Errata: none

Supersedes:

Supporting documentation, implementation suggestions and background information is available in the [Security Operational Baseline FAQ and Recommendations](#).

WISE AUP: actionable policy across infrastructures



Acceptable Use Policy and Conditions of Use

This Acceptable Use Policy and Conditions of Use ("AUP") defines the rules and conditions that govern your access to and use (including transmission, processing, and storage of data) of the resources and services ("Services") as granted by {community, agency, or infrastructure name} for the purpose of {describe the stated goals and policies governing the intended use}.

<To further define and limit what constitutes acceptable use, the community, agency, or infrastructure may optionally add additional information, rules or conditions, or references thereto, here or at the placeholder below. These additions must not conflict with the clauses 1-10 below, whose wording and numbering must not be changed.>

1. You shall only use the Services in a manner consistent with the purposes and limitations described above; you shall show consideration towards other users including by not causing harm to the Services; you have an obligation to collaborate in the resolution of issues arising from your use of the Services.
2. You shall only use the Services for lawful purposes and not breach, attempt to breach, nor circumvent administrative or security controls.
3. You shall respect intellectual property and confidentiality agreements.
4. You shall protect your access credentials (e.g. passwords, private keys or multi-factor tokens); no intentional sharing is permitted.
5. You shall keep your registered information correct and up to date.
6. You shall promptly report known or suspected security breaches, credential compromise, or misuse to the security contact stated below; and report any compromised credentials to the relevant issuing authorities.
7. Reliance on the Services shall only be to the extent specified by any applicable service level agreements listed below. Use without such agreements is at your own risk.
8. Your personal data will be processed in accordance with the privacy statements referenced below.
9. Your use of the Services may be restricted or suspended, for administrative, operational, or security reasons, without prior notice and without compensation.
10. If you violate these rules, you may be liable for the consequences, which may include your account being suspended and a report being made to your home organisation or to law enforcement.

<Insert additional numbered clauses here>

The administrative contact for this AUP is:
{email address for the community, agency, or infrastructure name}

The security contact for this AUP is:
{email address for the community, agency, or infrastructure security contact}

The privacy statements (e.g. Privacy Notices) are located at: {URL}

Applicable service level agreements are located at: <URLs>

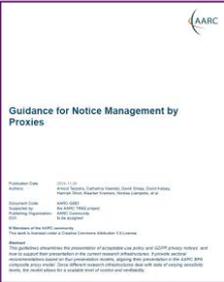
Purpose binding
ensure use is as intended for access grant

Terms and Conditions
research data access conditions,
permits, grant conditions

WISE Baseline AUP
common 10 commandments that
allow seamless cross-sectoral user movement

Service level agreements
promises and recourse

Privacy notice references
for access personal data policies



<https://wise-community.org/wise-baseline-aup/>



Since be it research information, research cloud, or open science ...

SURF

"IT'S A VERY RICH AND FRAGMENTED LANDSCAPE..."

Open Research
Information
Community Meetup

Februari 9th, 2026
Saxion University of Applied Sciences

INTRODUCTION
Eileen Waegemaekers (SURF)



Thanks to Eileen Waegemaekers, Maarten Hoogerwerf, image by denkschets.nl during an ORI event. Right: RDA GORC-WG, <https://www.rd-alliance.org/groups/gorc-international-model-wg/>

Infrastructure as a composite set of connected services

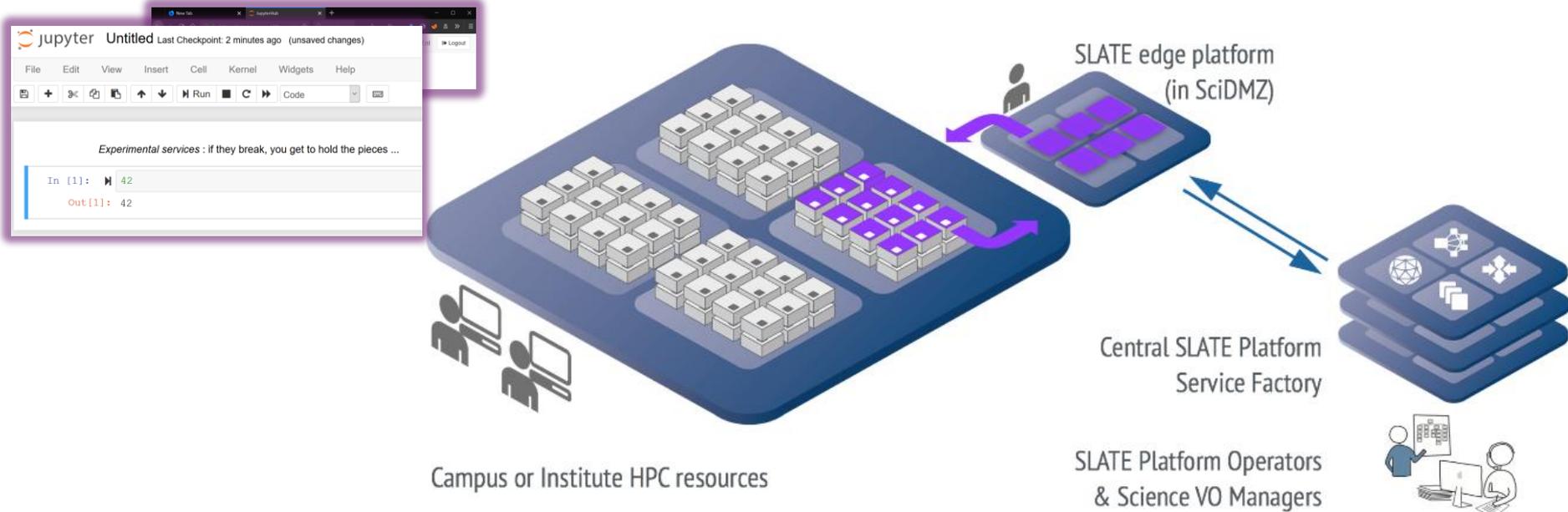
IT Service Management (ISO20000, ITIL, FitSM) promote a *specific definition* of service portfolio management:

“**Product/service portfolio** The product/service portfolio is the complete set of products and/or services **that are managed by the organization**, and it represents the organization’s commitments and investments across all its customers and market spaces. ...” [ITIL v4, chapter 5]

Concept of ‘services’ in collaborative research is quite different:

- coming from existing collaborations and infrastructures, many or most services *already pre-exists and used extensively* by research and collaborative administration;
- these ‘outsiders’ are an *essential aspects*: they should be embraced, as they support the primary mission of the organization (e.g. research & education);
- whether a ‘service’ is operated by a third party, or outside our local ITSM control, is *immaterial to the value of the service*

Example: an overlay network of containers ...



‘alien containers’ HPC integration - container computing, using curated application images

Image sources: NDPF JupyterHub service “Callysto”; SLATE: Service Layer At The Edge – Rob Gartner (UChicago), Shawn KcMee (UMich) *et al.* – slateci.io

'ScienceDMZ'

Accessible from the outside world
with predictable performance
and data access for research

**'where research services,
data, and researchers meet'**

latency hiding through caching

security zoning/segmentation
protects specific data sets

outside any 'enterprise' perimeter since *any* stateful device will be disruptive

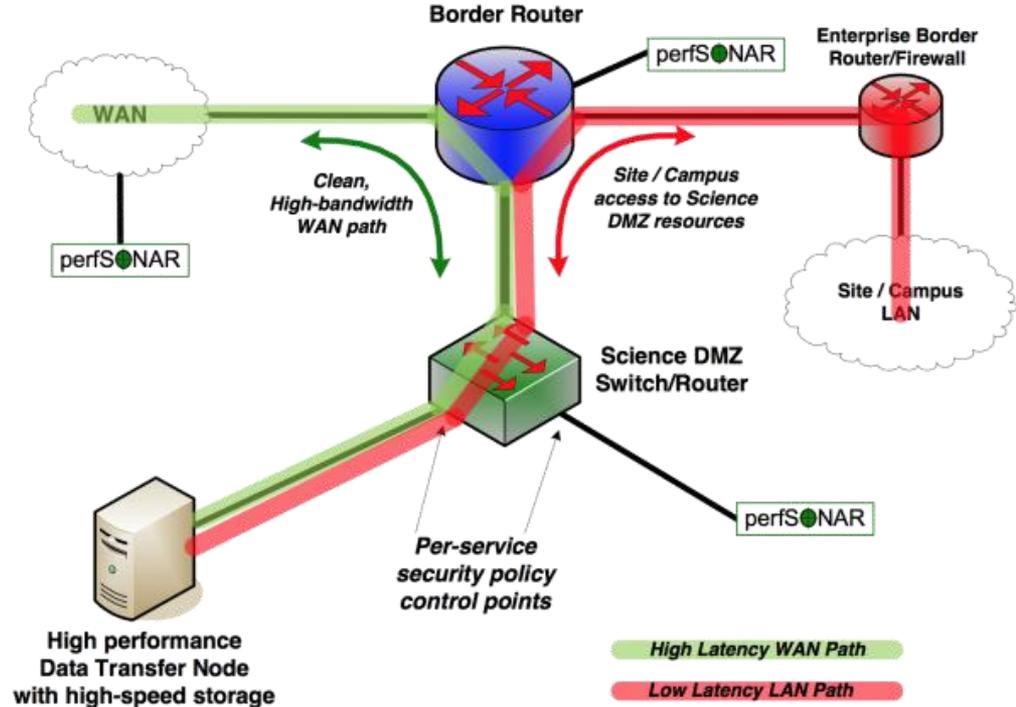
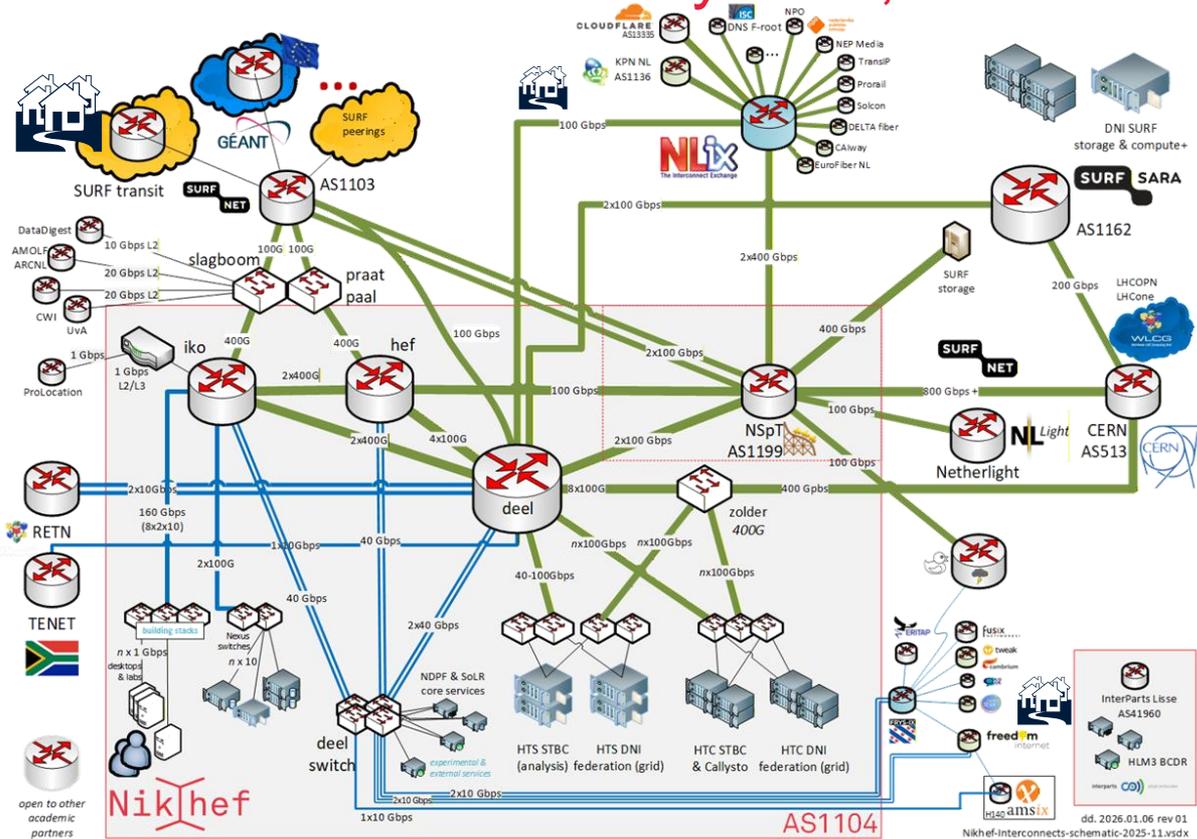


Image and 'ScienceDMZ' concept promulgated by ESnet (see fasterdata.es.net) – image: Eli Dart

Just one random autonomous system, AS1104

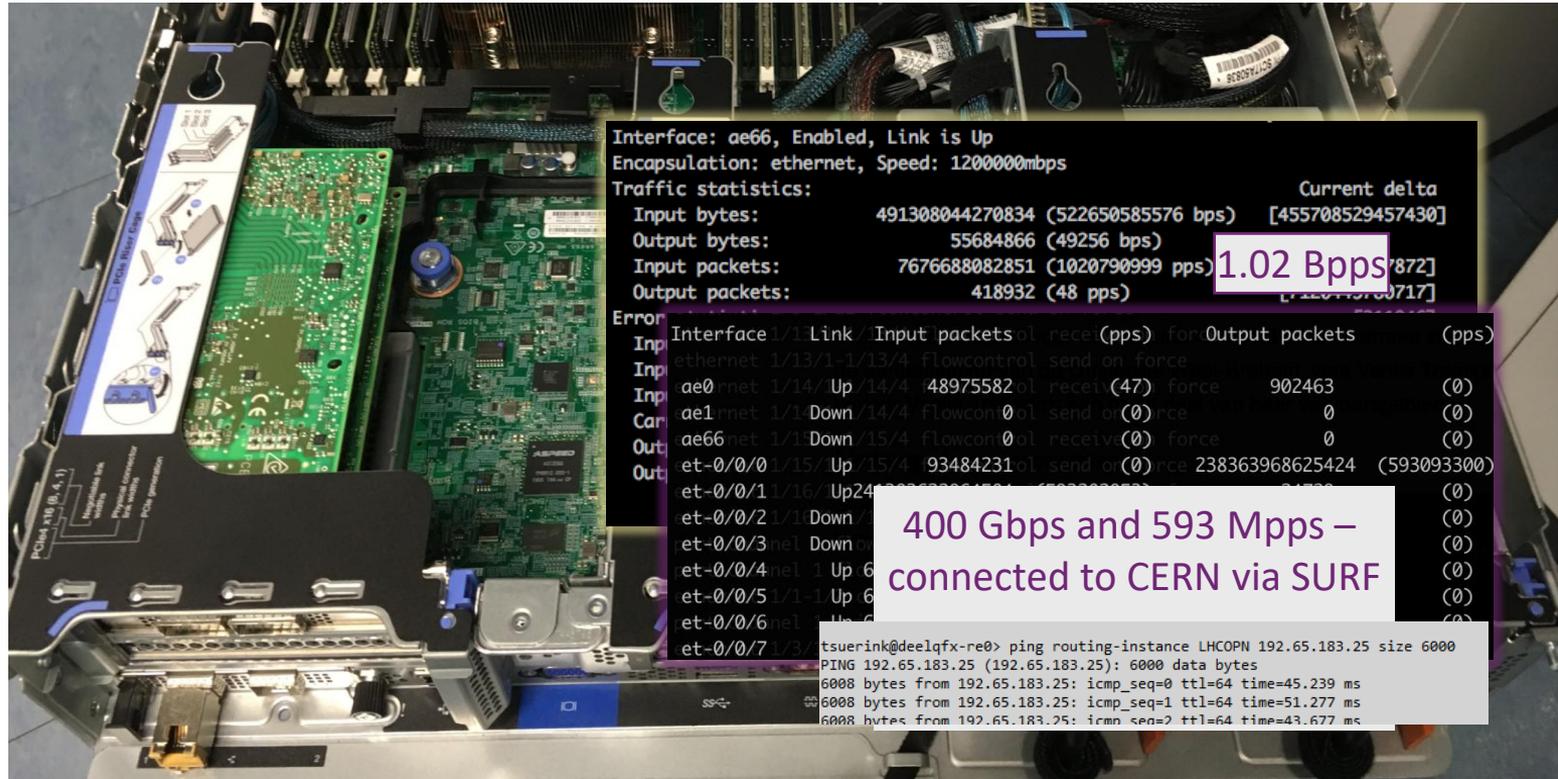


AS1104 state as of Oct 2024

open to other academic partners

dd. 2026.01.06 rev 01
Nik|hef-Interconnects-schematic-2025-11.vsdX

Exercising the network, for sensor data and events



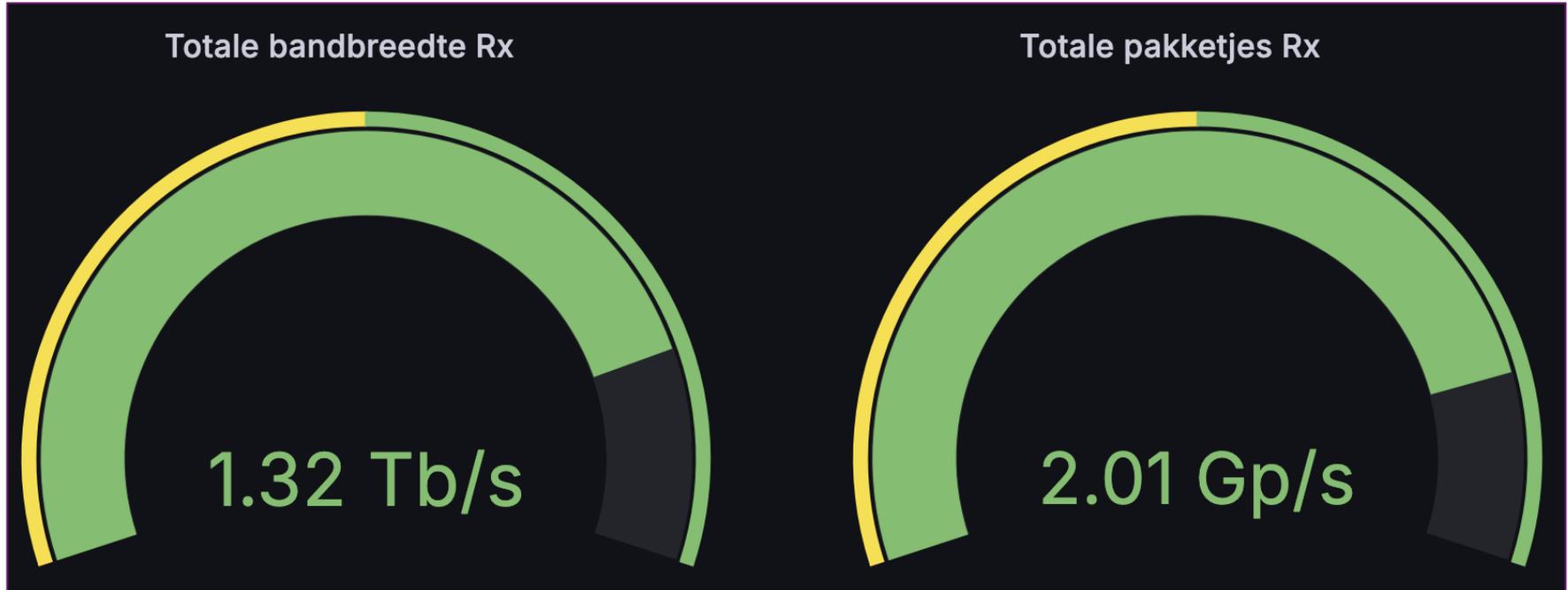
The image shows a server rack with a terminal window overlaid. The terminal displays network statistics for interface ae66, which is enabled and has a link up. The statistics show input and output bytes and packets. A callout box highlights '1.02 Bpps' next to the output packets. Below the statistics, there is a table of error statistics for various interfaces. A callout box highlights '400 Gbps and 593 Mpps - connected to CERN via SURF'. At the bottom, a ping command is shown with its output.

```
Interface: ae66, Enabled, Link is Up
Encapsulation: ethernet, Speed: 1200000mbps
Traffic statistics:
  Input bytes:      491308044270834 (522650585576 bps) [455708529457430]
  Output bytes:    55684866 (49256 bps)
  Input packets:   7676688082851 (1020790999 pps)
  Output packets: 418932 (48 pps)
Current delta
[120715700717]

Error statistics:
Interface / Link / Input packets / rece (pps) / Output packets (pps)
Inp ethernet 1/13/1-1/13/4 Flowcontrol send on force
Inp ae0 met 1/14/ Up /14/4 48975582 0l recei (47) force 902463 (0)
Car ae1 met 1/1 Down /14/4 Flowcon 0 0l send or(0)nce 0 (0)
Out ae66 met 1/1 Down /15/4 Flowcon 0 0l receive(0) force 0 (0)
Out et-0/0/0 /15/ Up /15/4 93484231 0l send or(0)nce 238363968625424 (593093300)
et-0/0/1 /16/ Up 24
et-0/0/2 /1 Down
et-0/0/3 el Down
et-0/0/4 el 1 Up 6
et-0/0/5 /1-1 Up 6
et-0/0/6 el 1 Up 6
et-0/0/7 /13/ tsuerink@deeljfx-re0> ping routing-instance LHCOPN 192.65.183.25 size 6000
PING 192.65.183.25 (192.65.183.25): 6000 data bytes
6008 bytes from 192.65.183.25: icmp_seq=0 ttl=64 time=45.239 ms
6008 bytes from 192.65.183.25: icmp_seq=1 ttl=64 time=51.277 ms
6008 bytes from 192.65.183.25: icmn seq=2 ttl=64 time=43.677 ms
```

Image: ballenbak.nikhef.nl, Tristan Suerink, 2022

with packets being more destructive than bandwidth ...



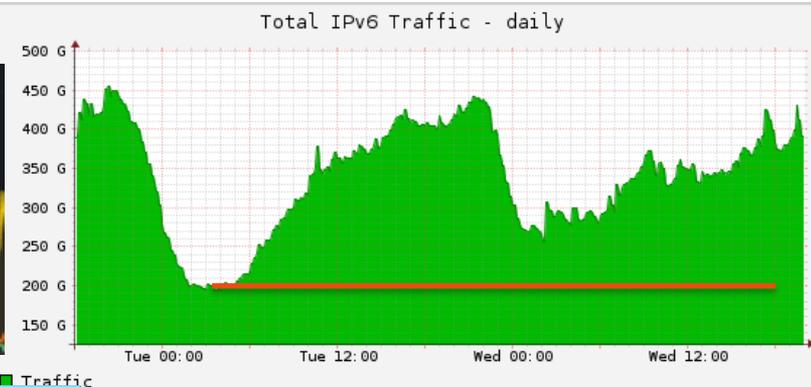
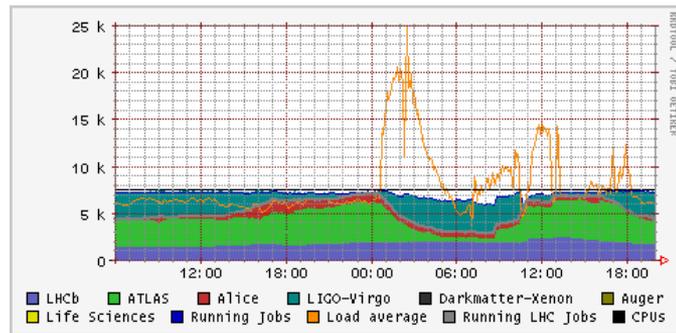
https://wiki.nikhef.nl/grid/2Bpps_Machine - in preparation for the 2025 National 'Resilience Exercise'

And some traffic is triggered by researchers scaling up 'accidentally' from a laptop to a cluster without too much thought

A researcher doing mass creation of containers, rebuilding their python 'virtual env' for each job, running on >> 4000 cores

```
[root@wn-pep-002 ~]# top
top - 09:40:47 up 71 days, 12:17, 2 users, load average: 110.38, 101.43, 106.3
Tasks: 700 total, 7 running, 666 sleeping, 0 stopped, 27 zombie
%Cpu(s): 17.0 us, 2.0 sy, 0.0 ni, 81.0 id, 0.0 wa, 0.0 hi, 0.0 si, 0.0 st
KiB Mem : 39462902+total, 23514457+free, 10406320 used, 14907812+buff/cache
KiB Swap: 67108860 total, 66841340 free, 267520 used. 37964784+avail Mem
```

PID	USER	PR	NI	VIRT	RES	SHR	S	%CPU	%MEM	TIME+	COMMAND
82661	ligo000	20	0	5618756	396356	924	R	360.0	0.1	5:14.43	mksquashfs
72615	ligo000	20	0	5626336	248516	816	R	90.0	0.1	5:44.11	mksquashfs
83257	ligo000	20	0	5611608	219300	852	S	90.0	0.1	1:	



Pulling the python packages at line rate and downloading public python repositories ultimately will flood SURFnet (though neither CloudFlare or I mind 😊)

7.4 Gbps
9.2 Gbps
7.2 Gbps
4.6 Gbps

June 28th, 2023, data from Nikhef NDPF stats & cricket (top), SURFnet asd001b-jnx-01 to asd001b-jnx-04 (left), AMS-IX SFlow <https://stats.ams-ix.net/sflow/index.html> (bottom)



Research data traffic looks like ... a DDoS to others 😊

Belastingdienst

Home Menu Zoeken

Home > Actueel > ICT en informatievoorziening > De systemen testen dankzij een unieke samenwerking

Lees voor

De systemen testen dankzij een unieke samenwerking

Dinsdag 14 maart 2023 | Het laatste nieuws het eerst op NU.nl

Forse ddos-aanvallen en nerdgrapjes tijdens nachtelijke oefening overheid

Door Rutger Otto

12 feb 2023 om 05:02
Update: een maand geleden

202 reacties

Het begon in 2018. Een bijzondere samenwerking tussen overheden, internetproviders- en exchanges, academische instanties, non-profitorganisaties, universiteiten en andere organisaties. Dit is het 'red team' van de Nederlandse overheid. Elk organisatie bepaalt welke systemen ze willen aanvallen en hoe de aanval uitgevoerd wordt. Het 'red team' is verantwoordelijk voor de aanvallen, het 'blue team' voor de verdediging. Eén van de partijen die avond is Nikhef. Tristan, IT architect bij Nikhef, geeft aan dat zij dit belangeloos doen, gedreven door een maatschappelijke motivatie.

Een goed begin

De voorbereidingen van de avond beginnen ver voordat de oefening gepland staat. Elke organisatie bepaalt welke systemen ze willen aanvallen en hoe de aanval uitgevoerd wordt. Het 'red team' is verantwoordelijk voor de aanvallen, het 'blue team' voor de verdediging. Eén van de partijen die avond is Nikhef. Tristan, IT architect bij Nikhef, geeft aan dat zij dit belangeloos doen, gedreven door een maatschappelijke motivatie.

Nikhef is het Nationaal instituut voor subatomaire fysica in Nederland. Het beschikt over een gigantische bandbreedte, wat noodzakelijk is voor een dergelijke oefening waarbij zeer veel data wordt verstuurd. Zij zijn onderdeel van de aanvallende teams en

Belastingdienst

Home Zoeken

Home > Aanslagen > Ik heb een DDoS aanslag ontvangen - wat nu?

Ik heb een DDoS aanslag op mijn netwerk ontvangen - wat nu?

U ontvangt een DDoS aanslag op uw netwerk, bijvoorbeeld omdat u vergeten bent werkende tegenmaatregelen te nemen. Er staat dan een geschat aantal pakketten per seconde op uw monitoring.

werkentegenederland.nl

team red

bits/s

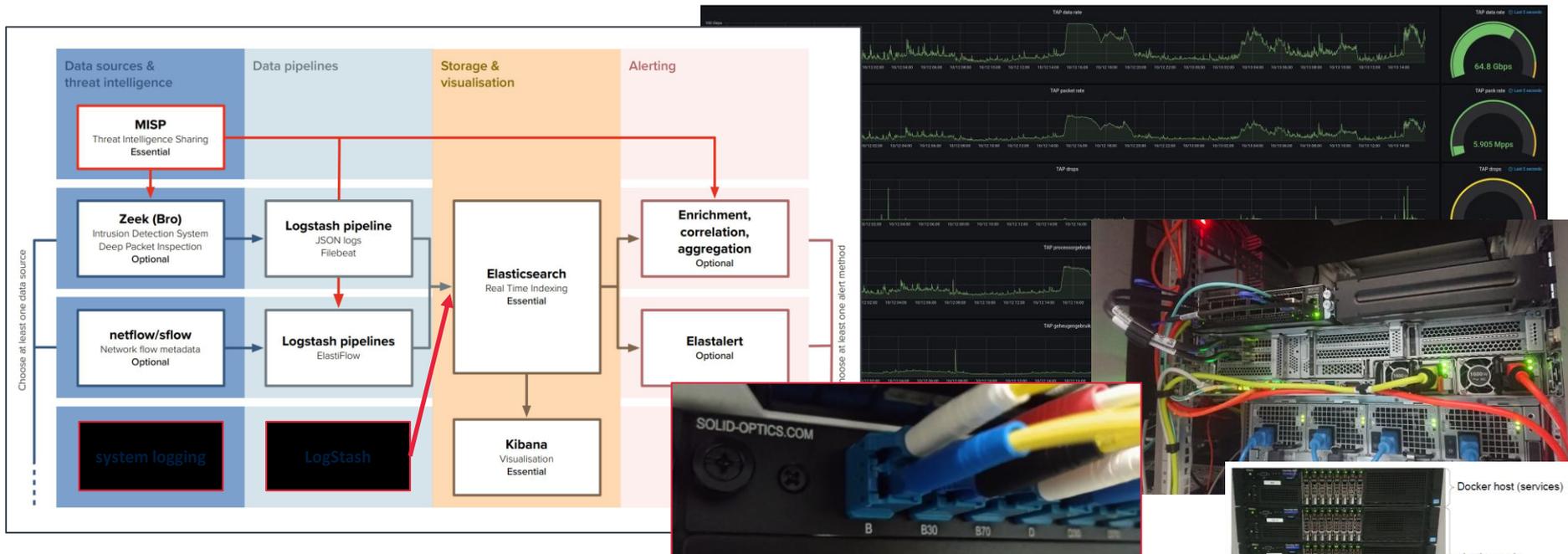
packets/s

2018-08-12 07:00:00 (Netherlands)

17:15:00 17:30:00 17:45:00

Image sources: belastingdienst.nl, rws.nl, nu.nl

'open' does not mean 'insecure'



650 GByte/day ingest; 400Gbps+ monitoring through optical taps and mirroring; MISP intel from CERN, SURF, and private intel sources

Nikhef SOC design/management by Daniel Geerts, Sil Westerveld, Jouke Roorda.
WLCG SOC WG model: Liviu Valsan (CERN) and David Crooks (STFC RAL)

'Sirtfi' – what makes federated security different?



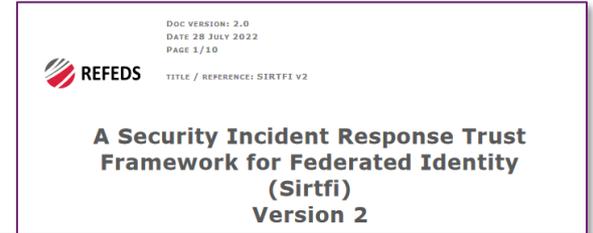
Organisations probably do 'something reasonable' for their own security ... but may not realise the **implications for others**

Sirtfi targets coordinated response in a federated context:

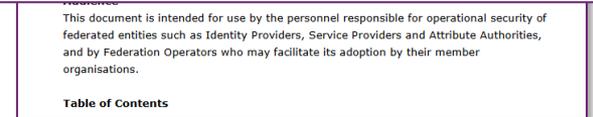
1. Enable **communication** and coordination in managing federated security incidents
2. Relevant **event data** is available to help collaborating incident responders
3. **Security protections are applied** to federated transactions

Clarifies security incident response by an IdP or SP, and **organisation can self-asserts** in federation meta-data

<https://refeds.org/sirtfi>



- [IR3] Notify security contacts of entities participating in Sirtfi when a security incident investigation suggests that those entities are involved in the incident. Notification should also follow the security procedures of any federations to which your organisation belongs.

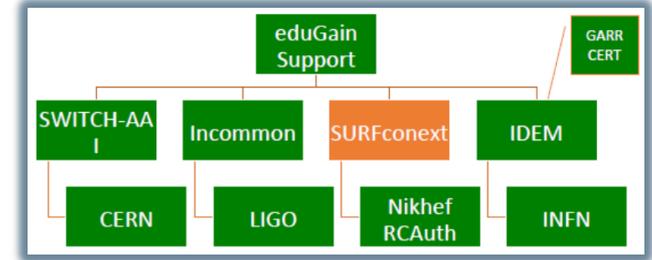
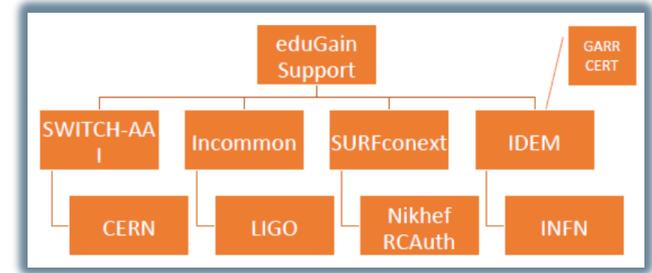
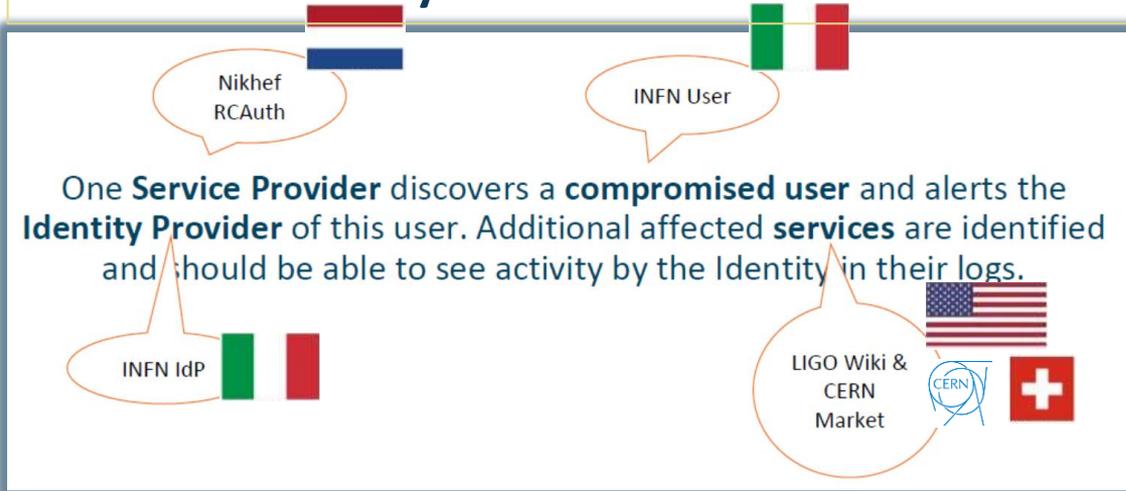


- Table of Contents
- Operational Security
 - Incident Response
 - Traceability
 - User Rules & Conditions

A federated community security challenge

Can we coordinate our collective R&E response?
'challenges' based on the *Sirtfi* contact model

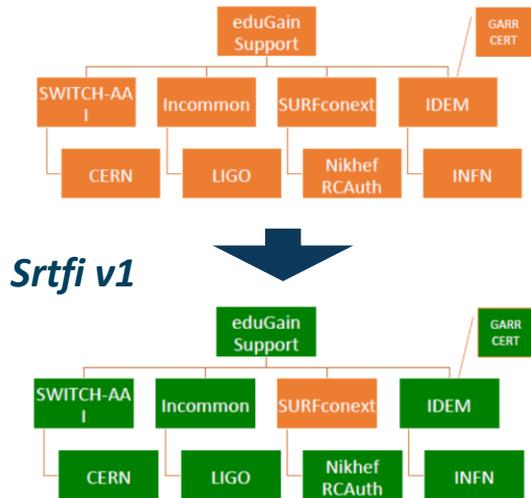
Security Incident Response Trust Framework for Federated Identity



parties involved in response challenge

Report-outs see <https://wiki.geant.org/display/AARC/Sirtfi+Communications+Challenges%2C+AARC2-TNA3.1>

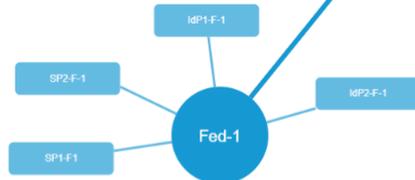
Response across IdP-SP Proxies: the limits of Sirtfi version 1



Default Fed as proxy

Fed-1

No direct Coordinating team - Participant Communication

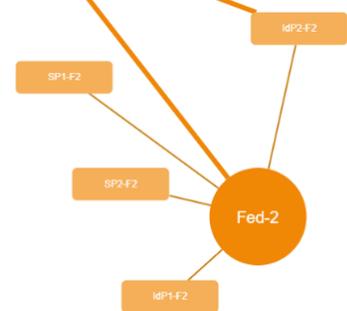


Support request situation

Fed-2

Direct Coordinating team - end entity Communication

Fed is always in CC



joint work with GN5 EnCo and eduGAIN CSIRT



Sharing threat intel – working with our community

The image is a composite of three parts illustrating threat intelligence sharing:

- Left: Trust Framework** - A diagram showing five research labs (Lab 1 to Lab 5) connected to a central 'Trust Framework Trust group(s) IOCs sharing platform'. Each lab has a 'Log storage' box that receives 'syslog' and 'netflows' data. This data feeds into a 'Correlation engine', which produces 'Incident response' actions. Red arrows indicate the flow of IOCs from the labs to the central platform.
- Middle: MISP Event Overview** - A screenshot of a MISP event titled 'OSINT - CVE-2015-2545: overview of current threats'.

Event ID	3865
Juid	57460863-76dc-4272-8116-4ea302de0b81
Org	CIRCL
Owner org	CIRCL
Contributors	
Email	alexandre.dulauroy@circl.lu
Tags	tip:white x cirt:osint-feed x Type:OSINT x estimative-language:likelihood-probability="very-likely" x
Date	2016-05-25
Threat Level	Medium
Analysis	Completed
Distribution	All communities
Info	OSINT - CVE-2015-2545: overview of current threats
Published	Yes
Sightings	0 (0)
- Right: Network Graph** - A network diagram showing connections between various entities. A central node 'Event 4425' is connected to several other nodes, including IP addresses (212.7.217.10, bc35b7882469ae4d9de233f75e7bebf2118dc2c878694479a3e5872a4e78542) and domains (webconcheck.myfw.us, reg.frnet.org). A box above the graph provides event details:

Org:	CIRCL
Date:	2016-05-23
Info:	OSINT - Operation Ke3chang Resurfaces With New TidePool Malware



AARC I-051 Guide to federated incident response
<https://aarc-community.org/guidelines/aarc-i051/>

WLCG SOC WG, Research SOC (US), MISP by Circl.lu (<https://www.circl.lu/services/misp-malware-information-sharing-platform/>)



A single site sees only so much ...

many 'false warnings' when industry-standard (e.g. standard Suricata) rules are used. You need R&E specific ones!

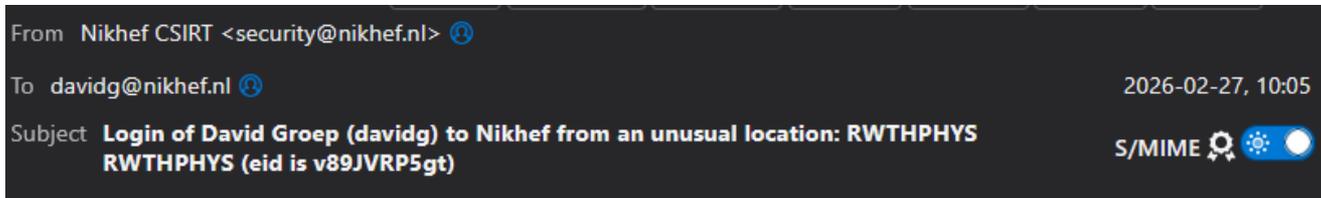
The screenshot shows the Elasticsearch (Suricata/Fast) interface. The query is a Lucene query: `inetnum: 141.85.0.0 - 141.85.255.255`. The histogram shows a distribution of events over time from 07:54:00 to 07:59:30. The log entry for 2020-08-25 07:59:50.1 is:

```
bron  
[1:2000418:16] ET POLICY Executable and linking format (EL F) file download [Classification: Potential Corporate Privacy Violation] [Priority: 1] {TCP} 141.85.240.238 1095 -> 194.171.102.47:33084
```

The yellow box highlights the following fields in the query: `inetnum: 141.85.0.0 - 141.85.255.255`, `netname: PUB-NET`, `country: RO`, `tech-c: GB6367-RIPE`, `status: LEGACY`, and `mnt-by: RIPE-NCC-LEGACY-MNT`. The blue box highlights the IP address `141.85.240.238` in the log entry.

NikhefSOC setup: Jouke Roorda, Daniel Geerts, Sil Westerveld
based on evolved WLCG SOC concepts

And remember to engage users – also an intel source!



[English follows Dutch]

Geachte David Groep,

U, of iemand die zich als u voordeed, heeft ingelogged vanaf onde locatie. U ontvangt deze waarschuwing omdat het de eerste keer is deze plek inlogde. Wilt u controleren of u het inderdaad zelf was - hiervandaan inlogde? En zo niet, ons - de Nikhef helpdesk op tele zie onder - waarschuwen?

Eerste verbinding op: Feb 27 09:37:45
Verbinding vanaf: RWTHPHYS RWTHPHYS
North Rhine-Westphalia, Germany (of omgev
134.61.106.83 (ext-106-083.eduroam.rwth-a
Gebruikte dienst: SOGo Sync (CalDAV, CardDAV)

Is de verbinding inderdaad door u gemaakt?

Is de verbinding inderdaad door u gemaakt?

- als dat NIET ZO IS:
dan is er op uw account davidg@nikhef.nl waarschijnlijk ingebroken.
Neem direct contact op met de Nikhef helpdesk, op telefoonnummer 020 592 2200, of stuur een mail naar security@nikhef.nl
 - was u dit WEL:
u kunt deze mail negeren. U krijgt dan geen verdere meldingen van ons over onze diensten die u vanaf deze locatie gebruikt.
 - WEET u het niet en is de verbinding recent (u bent nog op dezelfde plaats):
als u op <https://myip.nikhef.nl/> hetzelfde internetadres ziet als boven, dan is er niets aan de hand. De MyIP web site toont u details over uw huidige verbinding
<https://myip.nikhef.nl/>
- Heeft u nog vragen of opmerkingen, stuur die dan naar security@nikhef.nl

Bij voorbaat dank!
Nikhef helpdesk en de computer security groep.
<https://www.nikhef.nl/security/>

----- v89JVRP5gt on lvp013wm -----

A question of *when*, not *if* – hence we run security challenges



Communication:

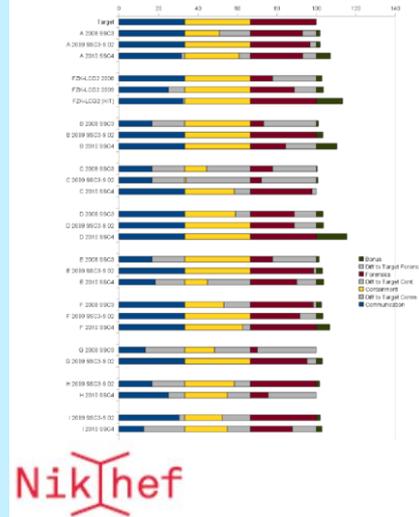
- Endpoints valid?
- Form/Content OK ?

Containment

- Ban "malicious" users
- Find/Stop malicious processes
- Find submission IP

Forensics

- Basic Forensics on binary
- Network traffic



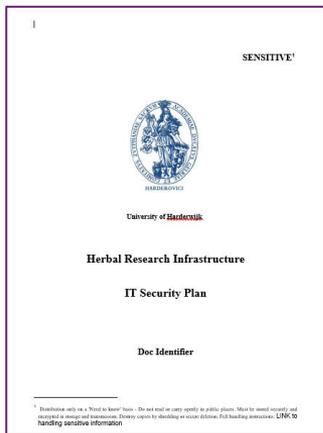
Nikhef CSIRT Traceability Challenge

Introduction

Deze Traceability Challenge bestaat uit drie onderdelen, in (naar verwachting) oplopende moeilijkheidsgraad. Iedere challenge begint met een externe trigger – aan het eind van dit document staan de hints en de goede (of in ieder geval: de 'gewenste') oplossing.

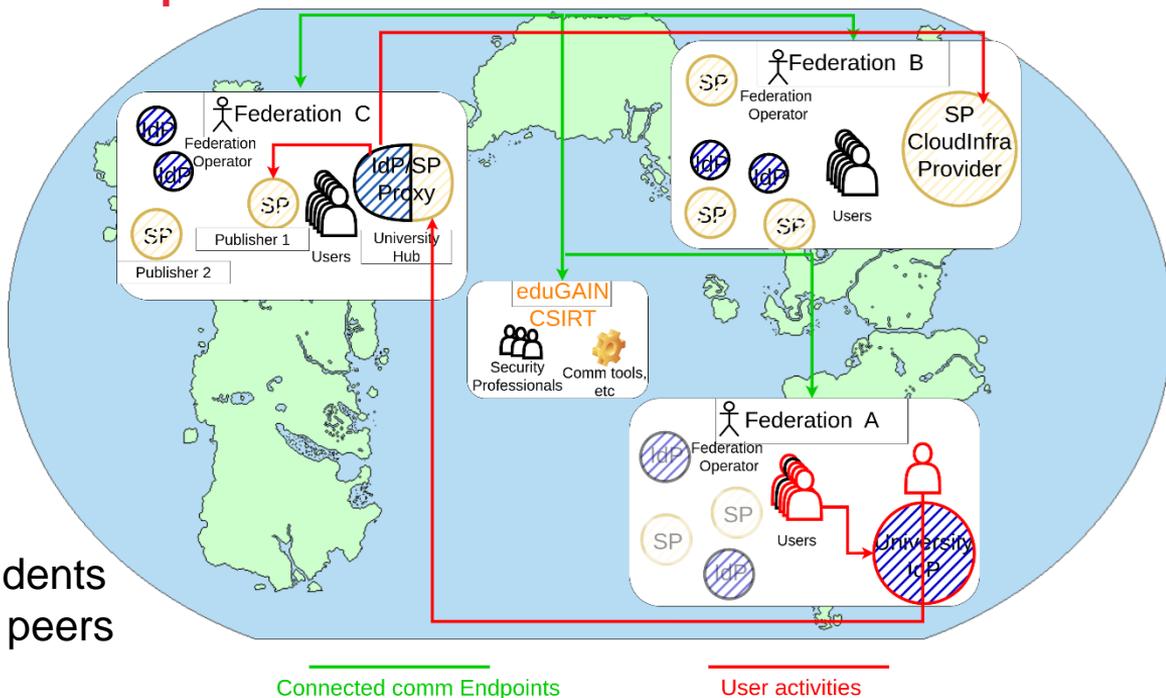
Veel plezier!

Federation security table-top exercises



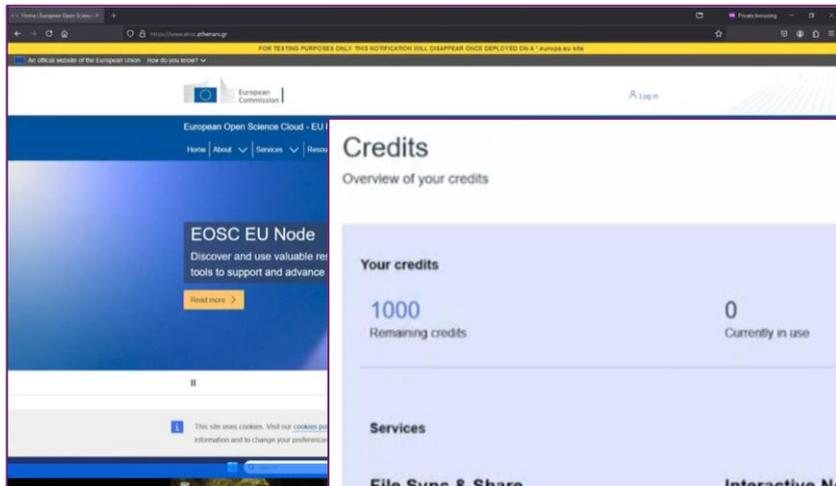
What your role play brings you 😊

- real time pressure to contain incidents
- true gratitude for protecting your peers
- collective recovery
- exploring some gruelling conflicts of interest!



eduGAIN TTX – role play scenario from the ISGC Security Workshop 2024, 2025

'Global' cross-domain services and catalogues are coming



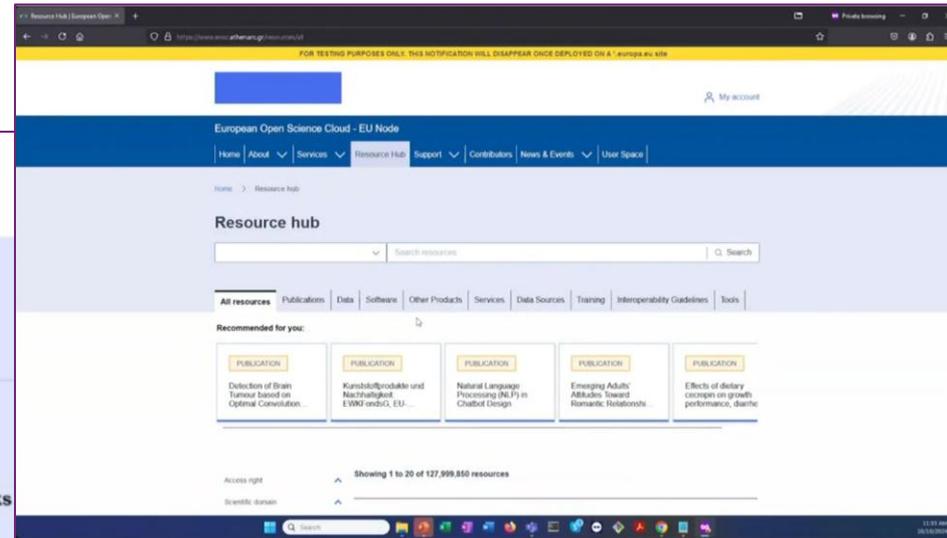
Credits

Overview of your credits

Your credits	
1000 Remaining credits	0 Currently in use

Services

File Sync & Share Access enabled View Service >	Interactive Notebooks Access enabled View Service >	
Virtual Machines Access enabled View Service >	Cloud Container Platform Access enabled View Service >	Bulk Data Transfer Access enabled View Service >



<https://webcast.ec.europa.eu/eu-node-technical-launch-event-24-10-10>

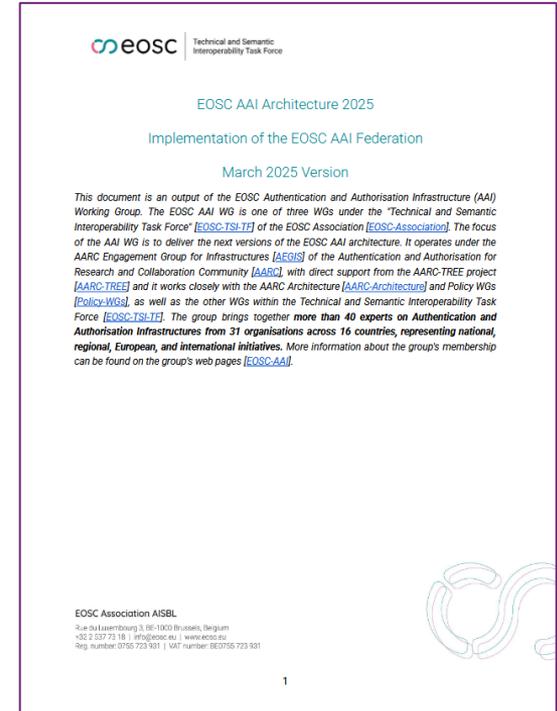
And security should be a *mandatory* corner stone

11. MUST support common security procedures

Security procedures define procedures and duties to allow an organised incident response. Distributed systems, in particular when spanning multiple organisational domains and countries, need a common approach for security related matters.

The following are well established in distributed infrastructures, and therefore mandatory for being supported:

- Security Incident Response Trust Framework for Federated Identity Sirtfi [\[REFEDS-SIRTIFI\]](#)
- Security Operational Baseline [\[AARC-G084\]](#) to enable secure infrastructure operation
- **Data Protection** for access to personal data: Compliance with the REFEDS Code of Conduct version 2 [\[REFEDS-DPCoCo\]](#) or other GDPR-aligned code of conduct. Collaboration Platform (Community AAI)



So what do you do??





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SURF

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