

Authentication and Authorisation for Research and Collaboration

# **Testing Incident Response Channels and Communications End Points**

whilst not overloading the target audience

#### **David Groep**

AARC Policy and Best Practice Activity Coordinator Nikhef



WISE and SIG-ISM meeting Kaunas April 2019

# **Distributed Incident Response and Readiness Challenges**

# Sirtfi - version 1 - is gaining traction

- provides self-asserted security contacts
- point-to-point communications
- shows interaction not usually visible at the 'global' level

# now we need to now go 'beyond Sirtfi'

- incidents are not usually bi-lateral
- may spread through federated identity systems
- and outside to relying parties or entire Infrastructure



# **Responding to incidents – sharing relevant information**



 Sirtfi take-up at proper organizational level **Beyond basic Sirtfi** 

- federation-level engagement in process
- *Sirtfi+* registry broadens global base
- engagement in trust groups valuable for federated collective response



Trust Group Benefit

Access to security contacts

from DNA3.2 Report on Security Incident Response and Cybersecurity in Federated Authentication Scenarios

### ... the rest we test ...



		16-11-2018						
		Incident	ent Response Test Model for			Role Test 1		
In AARC2 we will further the work undertaken in AARC and provide a fram Org			received the second s				Identity 1	
		Organisations - Simulation #2				ldP1		
Month	What	Contractual Date: Actual Date:	N/A 16-11-2018			org/signi	SP1	
9	Incident Response Test Model for Organizations MNA3.3	Grant Agreement No.: Work Package: Task Item: Lead Partner:	NA3 CERN			<i>61</i> -1-1-1-	SP3	
10	Incident Simulation #1 Report	https://aarc-p	rc		oleth	<u>e.ti/shidd</u>		
19	Incident Simulation #2 Report	https://aarc-p	AARC-1051 Guide to Federated Security Incident Response for Research Collaboration					
?	Guideline on Incident Response for Federation Participants	Draft at https					C	
22	Report on Security Incident Response DNA3.2	Draft at https	2.5. Establish Secure Communication Channels in Advance					
			A key finding during Incident Response Simulations [AARC2-DNA3.2/DNA3.1] carried out in 2018 was the need for established, secure communication channels in the event of a security incident. Such channels should allow Federation and Interfederation Operators, Federation Participants and any potential third parties to easily communicate and safely share information. Significant work is required to understand the needs for the community, and to identify and provide a solution.					
AARC https://aarc-project.eu https://wiki.geant.org/display/AARC/AARC2+NA3+Task+1+-++Overview 4								

https://aarc-project.eu/guidelines/aarc-i051/

# Incident response process evolution in federations





Incident Response Communication, communication blocks

#### Challenges

- IdP appears 'outside' the service's security mandate
- Lack of contact, or lack of trust, in IdP, which is an 'unknown party'
- IdP fails to inform other affected SPs, for fear of leaking data or reputation
- No established channels of communication



#### **Proposed solutions**

- Stronger role for federation operators, as they are known to both SPs and IdPs
- Add hub capability centrally (@ eduGAIN)



Inter-Federation Incident Response Communication

AARC https://aarc-project.eu

graphics: Hannah Short, AARC 'DNA3.1' incident response models



The first tests with these participants were run 'by AARC'

Logical candidates that could all run the test

... and have an interest in knowing the result to establish trust

- eduGAIN
- GEANT.org
- but also any EOSC-HUB and e-Infrastructure CSIRT teams
- the IGTF (as it leverages federated id)
- each of the e-Infrastructures XSEDE, EGI, EUDAT, PRACE, OSG, HPCI, ...
- every research infra with an interest: WLCG, LSAAI, BBMRI, ELIXIR, ...

And any institution (or person) with access to <u>https://mds.edugain.org/</u> can run them, of course so in a short while, all the email in the world will be on Sirtfi Incident Response tests??



#### Trusted Introducer and TF-CSIRT

- 2-3 Reaction Tests per year
- supported by web click infrastructure, but requires (team) authentication

### **SURFcert challenges**

• annual response challenges, just reply to email to a (traceable) ticket

## **IGTF RAT Communications Challenges**

- every 1-2 years
- in parallel with continuous operational monitoring

yet we already listed 14 entities that have a real interest in running tests, 5000+ entities can claim the same

# Challenge elements – what is valued or expected might differ ...



- timeliness
- investigative capability
- confidentiality
- ability to take action

• ....

but a single test can answer the questions of many

• if the challenge measures responsiveness and the data are available, each infrastructure can set its *own level* of expectancy

but other elements require different probes (and may be complex or intensive to conduct)

• responsiveness vs. ability to take action or forensics/traceability capacity



# Designate a lead 'management' organization for each element?

so that each 'target' does not get hit by many competing and concurrent challenges?

- e.g. eduGAIN to run communications challenges against Sirtfi email addresses
- the e-Infrastructures to test responsiveness of SPs and RPs with each RP/SP/Site having a primary e-Infra as its home? or can we jointly (EOSC-HUB) run these challenges per continent?
- coordination must be global

## **Communications challenges also build 'confidence' and trust – an important social aspect**

- unless you run the test yourself, or get full insight in the results of a challenge, you may not be growing more trust in the entities tested
- so to get that 'warm and fuzzy feeling of trust', results (responsiveness measurement data) should be shared but that sharing needs to be confidential as well – limit to WISE SCI checked infrastructures?



# WISE Community:

# Security Communication Challenges Coordination WG (SCCC-WG)

# Introduction and background

Maintaining trust between different infrastructures and domains depends largely on predictable responses by all parties involved. Many frameworks – e.g. SCI and Sirtfi – and groups such as the coordinated e-Infrastructures, the IGTF, and REFEDS, all promote mechanisms to publish security contact information, and have either explicit or implicit expectations on their remit, responsiveness, and level of confidentiality maintained. However, it is a well-recognised fact that data that is not

AARC https://aarc-project.ee



#### **Coordination of 'CCs recipient groups' among participating infrastructures**

• ensure targets are not overloaded by coinciding or overlapping challenges, for example by designating lead agency

#### **Transitivity of trust in CC results between infrastructures**

- for example by specifying the level of disclosure detail for CCs between trusted infrastructures, by using an SCI evaluation framework approach to it, or by coordination of testing and success criteria.
- how can requests for CCs between infrastructures be handled, e.g. in response to changing needs or a changed risk assessments; or as remediation after an incident in which communications did not meet expectation.

#### **Definition of CC models and classification**

• 'depth' of the CC testing is a balance between the level of trust gained (more profound testing and good results gives more trust) and expediency (asking the recipient to respond to a mail or click a link consumes less resources than requesting forensic investigation of a simulated incident of deliberately unknown nature).

#### **Frequency of CCs**

- simple communications challenges are often performed one or several times per year (e.g. for TF-CSIRT, by SURFcert for the SURFconext federation, EGI Operations on their sites).
- complex challenges are less frequent (e.g. 'black-box traceability' trials in EGI take place once every 1-2 years).
- following a CC model classification, propose an appropriate frequency for each class.



- Mandate is this the right scope of a 'SSC sharing' WG
- Members interested parties and (co-)chairs
- Standing coordination function this WG could live forever ...

# Thank you Any Questions?

davidg@nikhef.nl



https://aarc-project.eu



© GÉANT on behalf of the AARC project. The work leading to these results has received funding from the European Union's Horizon 2020 research and innovation programme under Grant Agreement No. 730941 (AARC2).