1 Site Operational Procedures Policy

By registering with the Infrastructure as a Site, you and your organization will be deemed to have accepted these operational procedures and policies, complementary to any agreements that may be in place between the Site and any specific Virtual Organization (VO) or any specific Project, and subject to applicable legislation:

1. *You shall provide and maintain accurate contact information as specified in the Site Registration Policy, including but not limited to at least one Administrative Contact (Site Manager) and one Site Security Contact, in a central repository provided by the Project. Both shall respond to enquiries in a timely fashion, but at least within 3 business days;*

2. *You shall read and abide by the security policies, as published by the Joint Security Policy Group (JSPG) and approved by the Project. You shall periodically self-assess your compliance with these policies, inform the Security Officer of violations encountered in the assessment, and correct such violations forthwith. The Security Officer shall apply appropriate restrictions to the circulation of disclosed information consistent with enforcement and improvement of operational and security policies and procedures.*

3. *Before publishing resource information in resource information systems designated by the Project, you shall ascertain that such resource information is valid and correct to the extent this can be realistically validated. You shall not intentionally publish resource information to resource information systems that is detrimental to the operation of the Infrastructure, or mislead users or their agents into submitting workload, data or information to your Site;*

4. *By accepting workload, data or information from a specific User or VO, you agree to comply with the User or VO requirements as expressed in their respective Acceptable Use Policies, including those relating to accounting and audit data;*

5. *You shall implement all relevant patches for security vulnerabilities and for flaws that may impair operation of the Infrastructure, for all pieces of software installed at your Site, and – to the extent possible – on other systems that affect the integrity of your Site;*

6. *Logged information, including information provided to you by Users or by the Project, shall be used for administrative, operational, accounting, monitoring and security purposes only. You should exert due diligence in maintaining the confidentiality of this information;*

7. *Provisioning of resources to the Infrastructure is at your own risk. Software is provided by the Project only as-is, and subject to its own license conditions, and there is no guarantee that any procedure used by the Project is either correct or sufficient for any particular purpose;*

8. *Your Site shall support at least one VO, designated by the Project, for the sole purpose of evaluating the availability of Grid Services at your Site, subject to the provisions made in Article 9. The Project provides to the Site the Acceptable Use Policy and the Security Plan of said VO;*

9. *You have the right to regulate and terminate access to Users and VOs at any time for administrative, operational and security purposes. In the case of the Project VO described in Article 8 above, support for the VO must be restored as soon as reasonably possibly. You shall inform the affected Users or VO(s) and comply with the Grid Incident Handling policy regarding the notification of security incidents;*

10. *The Project, the Infrastructure management, and their delegates have the right to block your access to the Infrastructure, and to remove or block your resource information from resource information systems, in the case that you consistently fail to comply with this Policy or any of its subordinate Policies (managerial removal), and at any time in case of urgent operational reasons (operational removal). After managerial removal, the mention of your site in both resource information directories as well as in any other publications may be withdrawn. The Project reserves the right to announce, within the Project, any policy violations by your Site, if you fail to respond to and correct such violations in a timely fashion.*

    The Project will facilitate communications between Sites, VOs, Software providers, and Users, in order to enable your Site's compliance with this Policy;

This policy shall be signed by an Authorized Signatory of your Organization.