

Building Trust and Security with AARC, IGTF, EOSC, & WISE

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part of the work programme of SURF the Dutch National e-Infrastructure, GEANT 4-3 EnCo, EGI-ACE, and EOSC-Future

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co-supported by Nikhef and the Dutch SURF National e-Infrastructure coordinated by SURF



Enabling Communities through Trust, Identity, and Security in the Open Science era

Meanwhile in the EUGridPMA+ ...











- EUGridPMA constituency and profile developments
- European Open Science Cloud Security Baseline
- Attribute Authority Operations guideline

- Simple highly-available services with anycast and a stateful service
- Readiness and communications the 'SCCC-JWG' and the IGTF RAT CC

IGTF EMEA area membership evolution



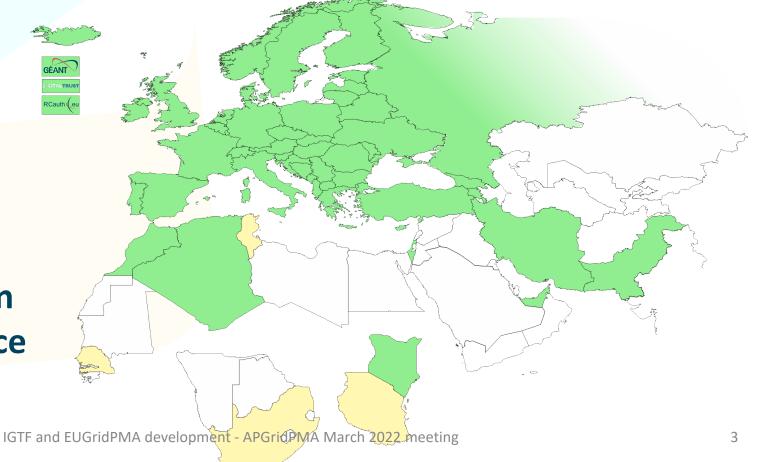
• Europe⁺: GEANT TCS, and CZ, DE, DK(+FI+IS+NO+SE), FR, GR, HR, HU, NL, PL, PT, RO, SI, SK; AM, GE, MD, ME, MK, RS, RU, TR, UA, UK

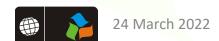
Middle East: AE, IR, PK

Africa: DZ, KE, MA

CERN, RCauth.eu,
 DigitalTrust (AE)

Emphasis on collaboration across the whole T&I space





Membership and other changes

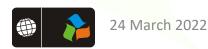


- Identity providers: both reduction and growth
 - some migration to GEANT TCS is still ongoing https://wiki.geant.org/display/TCSNT/TCS+Participants+Section
 - BCDR

- Self-audit review
 - Cosmin Nistor as review coordinator
 - Self-audits are slacking a bit fewer CAs ...

		Generic CP and CPS statements		
Digital Trust (Authority member)	Scott Rea	CA DigitalTrustAssuredCAG3-runbytheissuer (accredited:classic): CERT CRL concerns: ca-admins@digitaltrust.ae 9D:54:E9:A0:DE:59:80:4F:1A:41:01:E8:77:A2:08:0E:C2:BB:88:7D	2016-05-09	 2019-05-2 (2.8yr)
		CA DigitalTrustlGTFCA (accredited:classic): CERT CRL concerns: ca-admins@digitaltrust.ae 5F:27:FB:D9:B4:EA:82:66:71:59:CE:52:A3:7B:64:D5:65:6B:9E:18		
		Generic CP and CPS statements		
DutchGrid and Nikhef CA (Authority member)	David Groep (6F298418) Dennis van Dok (7617EF19)	CA NIKHEF (accredited:classic): CERT CRL concerns: ca@dutchgrid.nl F8:4D:ED:9B:42:34:58:F4:3B:AF:BF:0A:6E:1A:84:5C:18:34:5A:A3 Specific Policies and Practices	2001-03-01	 2020-09-0 (1.5yr)
		CA RCauth-Pilot-ICA-G1 (accredited:iota): CERT CRL concerns: ca@rcauth.eu		

Next meeting in Garching, DE, May 23-25!



WLCG and server credentials study WG

- Increased use of automatic public cloud deployment (and at times lack of documentation) highlight the fact that in 'conventional' grid middleware server-trust and client-trust cannot be distinguished
- Similarly, while combined-assurance (DOGWOOD) is available for client-auth, there is no equivalent for server trust
- Although issues will change on introduction of 'token-based' access (which does distinguish client & channel trust), of limited help now

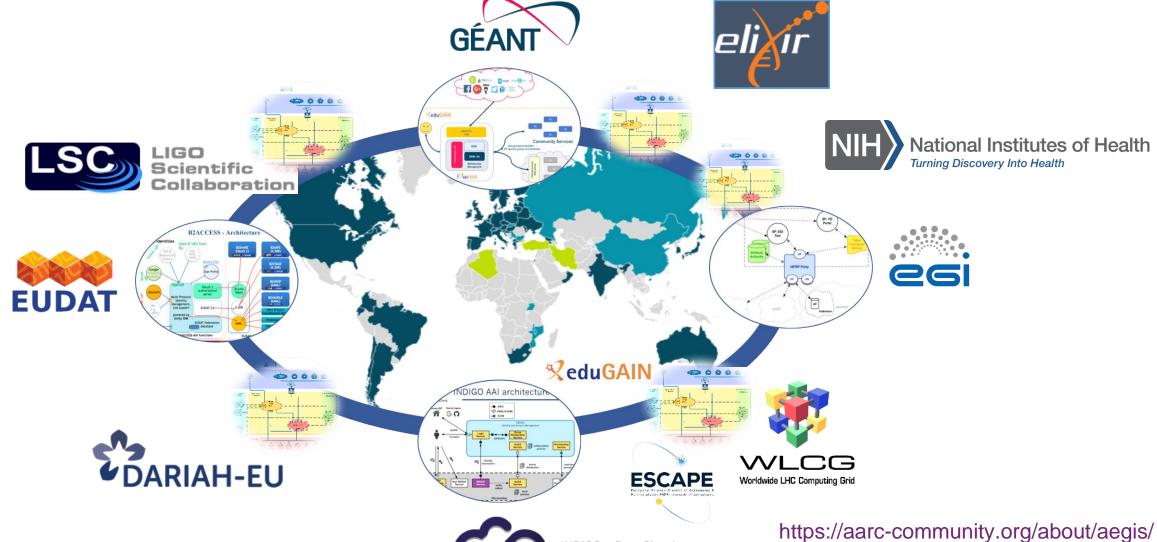
WLCG, with participants from the IGTF, set up a WG to study the issues https://docs.google.com/document/d/15l0C_q-IGMCifChmFArHjsGzdnd-RM707jbpsGa8XRw



European Open Science Cloud
EOSC Security Baseline
Evolving the Policy Development Kit in WISE SCI

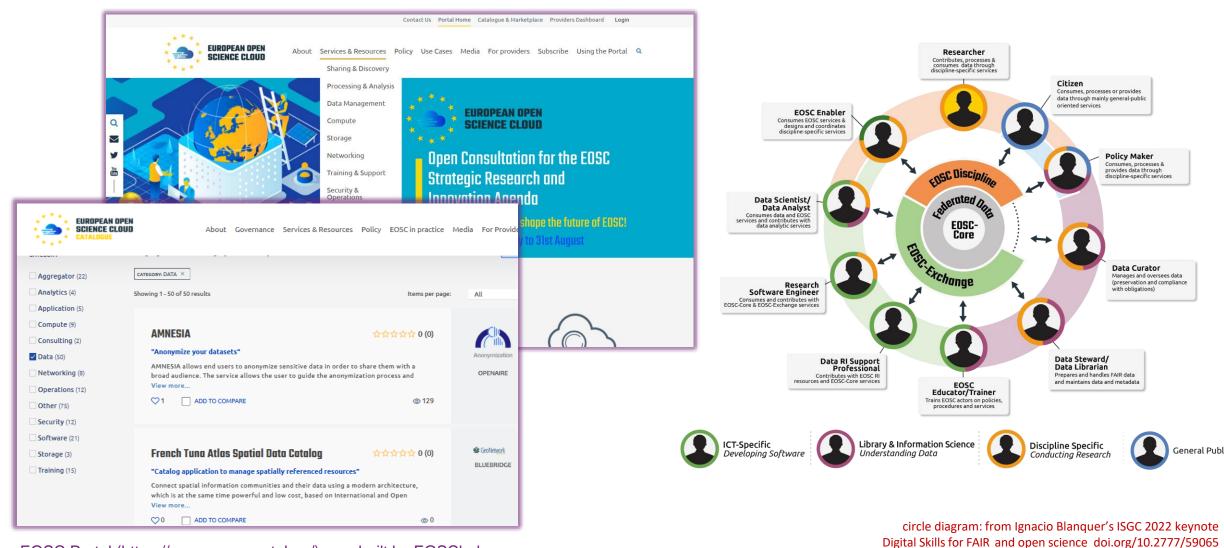
A SECURITY BASELINE FOR DIVERSE INFRASTRUCTURES AND THE EOSC

European Open Science Cloud - Interconnecting communities





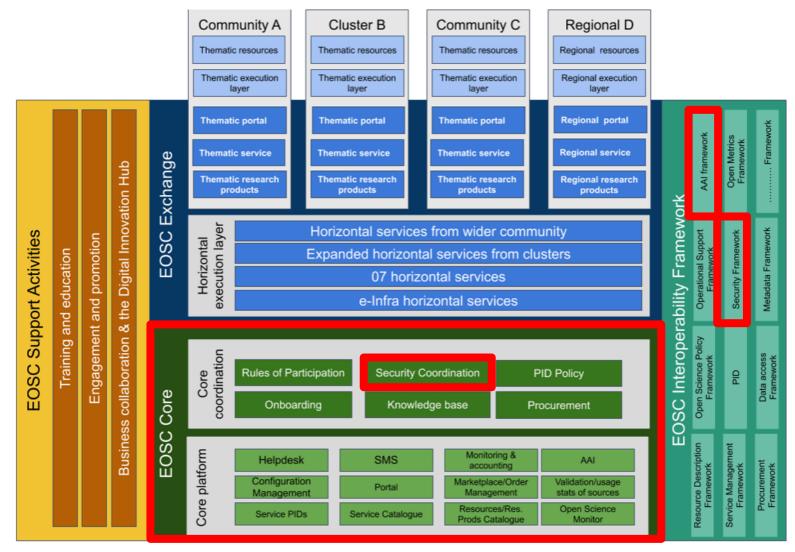
An ecosystem more than just the infrastructure



EOSC Portal (https://www.eosc-portal.eu/) – as built by EOSChub

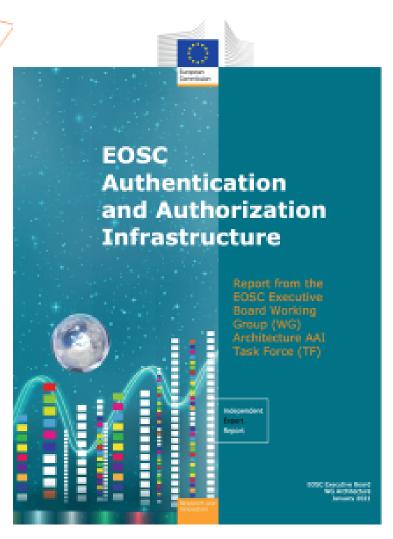


The EOSC ecosystem – core and an 'exchange'



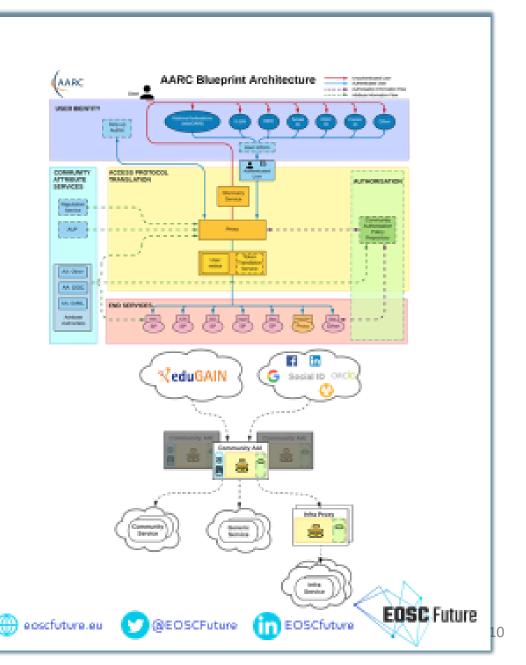


EOSC Authentication and Authorization Infrastructure



https://op.europa.eu/s/sWgi

slide: Christos Kanellopoulos, GEANT, for EOSC Future WP7.3



A challenging security landscape

- Entities of all kinds

 diversity in the EOSC range
 from data sets to storage to computing to publications & digital objects
- An open ecosystem rules of participation will favour low barrier to entry regarding operational maturity, service management quality, &c
- A diverse ecosystem providers will come from e-Infrastructures,
 from member states, from research infrastructures, and private sector
- An interdependent ecosystem aiming for composability
 and collective service design through an open, core AAI federation



Back to Basics: the few tenets for the ecosystem security

 From promoting and monitoring capabilities
 to managing core risk

A service provider should

- do no harm to interests & assets of users
- not expose other service providers in the EOSC ecosystem to enlarged risk as a result of their participation in EOSC
- **be transparent** about its infosec maturity and risk to its customers and suppliers

this will mean some minimum requirements in the Rules of Participation

Making the EOSC a trusted place

Risk-centric self-assessment framework

based on federated InfoSec guidance including WISE SCI

Baselining security policies & common assurance

• AARC, REFEDS, IGTF, PDK & practical implementation measures

An incident coordination hub and a trust posture

• spanning providers and core, based on experience & exercises

Actionable operational response to incidents

• EOSC core expertise to support resolution of cross-provider issues

Fostering trust through a known skills programme

so that your peers may have confidence in service provider abilities

WISE SCI: wise-community.org/sci

AARC&c: aarc-community.org, refeds.org, igtf.net

PDK: aarc-community.org/policies/policy-development-kit



From an infrastructure to an ecosystem view

Original AARC PDK version of "Service Operations" was rather prescriptive

- includes 'service-internal' operations and software
- embedded in the PDK document suite: does not work well as a 'stand-alone' document
- has built-in assumption of coherent and coordinated single infrastructure

c. You shall use logged information, including personal data, only for administrative, operational, accounting, monitoring and security purposes. You shall apply due diligence in maintaining the confidentiality of logged information.

- 6. Provisioning of Services is at your own risk. Any software provided by the Infrastructure is provided <on an as-is basis | in accordance with service level agreements>, and subject to its own license conditions. There is no guarantee that any procedure applied by the Infrastructure is correct or sufficient for any particular purpose. The Infrastructure and other Participants acting as service hosting providers are not liable for any loss or damage in connection with your participation in the IT Infrastructure.
- 7. You may control access to your Service for administrative, operational and security purposes and shall inform the affected users where appropriate
- 8. Your Service's connection to the Infrastructure may be controlled for administrative, operational and security purposes if you fail to comply with these conditions

Unon retirement of a service, the obligations specified in clauses 1, 2, 5 and 6 shall not lanse for



Evolving to the EOSC Security Baseline

In the EOSC ecosystem, more of the original assumptions no longer hold

services provided are less coherent, and much more autonomous then every before

 need to accommodate providers with varying maturity levels - and different intentions!

Baseline Process

Co-development of EOSC Future & AARC Policy Community

- version based on UK-IRIS evolution of the AARC PDK
- specifically geared towards the looser EOSC ecosystem
- mindful of urgent need for collective coherent response

AARC Policy team consultation -> AEGIS -> EOSC

- 13 itemised points https://edu.nl/avfv4
- complemented by an 'FAQ' with guidance and refs
 (no new standards, there is enough good stuff out there)
- leverages *Sirtfi* framework
- connects to the Core Security Team

Baseline Requirements

All EOSC Service Providers, directly connected Identity Providers, and AAI Proxies, must

- comply with the <u>SIRTFI security incident response framework</u> for structured and coordinated incident response
- ensure that their Users agree to an Acceptable Use Policy (AUP) that includes a means to contact the User.
- collaborate in a timely fashion with others, including the EOSC Security Team, in the reporting and resolution of security events or incidents related to their Service's participation in the EOSC infrastructure and those affecting the EOSC infrastructure as a whole.
- 4. follow, as a minimum, generally accepted IT security best practices and governance, such as pro-actively applying secure configurations and security updates, and taking appropriate action in relation to security vulnerability notifications, and agree to participate in drills or simulation exercises to test Infrastructure resilience as a whole.
- ensure that they operate their services and infrastructure in a manner which is not detrimental to the security of the Infrastructure nor to any of its Participants or Users.
- honour the confidentiality requirements of information gained as a result of their Service's participation in the Infrastructure.
- respect the legal and contractual rights of Users and others with regard to their personal data processed as part of service delivery, and only use such data for administrative, operational, accounting, monitoring or security purposes.
- retain system generated information (logs) in order to be able to answer the basic questions who, what, where, when, and to whom, aggregated centrally wherever possible, and protected from unauthorised access or modification, for a minimum period of 180 days, to be used during the investigation of a security incident.
- honour the obligations as specified in clauses 1, 3, and 8 above for the period of 180 days after their Service is retired from the Infrastructure, including the retention of logs when physical or virtual environments are decommissioned.
- 10. not hold Users or other Infrastructure participants liable for any loss or damage incurred as a result of the delivery or use of their Service in the Infrastructure, except to the extent specified by law or any licence or service level agreement.
- 11. promptly inform Users and other affected parties if action is taken to protect their Service, or the Infrastructure, by controlling access to their Service, and do so only for administrative, operational or security purposes.
- 12. maintain an agreement with representatives for individual service components and suppliers confirming that they also agree to this Security Baseline, to allow a coherent and complete view of the activity involved with a security incident, including situations where the service acts as part of a layered technology stack
- promptly inform the EOSC Security Team of any material non-compliance with this Baseline.

Providers should name persons responsible for implementation and monitoring of this Security Baseline in the context of the Service.

The EOSC Security Team can be contacted at <abuse@eosc-security.eu>.



Baseline Requirements

All EOSC Service Providers, directly connected Identity Providers, and AAI Proxies, must

- 1. comply with the SIRTFI security incident response framework for structured and coordinated incident response
- 2. ensure that their Users agree to an Acceptable Use Policy (AUP) or Terms of Use, and that there is a means to contact each User.
- promptly inform Users and other affected parties if action is taken to protect their Service, or the Infrastructure, by controlling access to their Service, and do so only for administrative, operational or security purposes.
- 4. honour the confidentiality requirements of information gained as a result of their Service's participation in the Infrastructure.
- 5. <u>respect the legal and contractual rights of Users</u> and others with regard to their personal data processed, and only use such data for administrative, operational, accounting, monitoring or security purposes.
- 6. <u>retain system generated information</u> (logs) in order to allow the reconstruction of a <u>coherent and complete view of activity</u> as part of a security incident (the 'who, what, where, when', and 'to whom'), for a <u>minimum period of 180 days</u>, to be used during the investigation of a security incident.
- 7. follow, as a minimum, generally accepted <u>IT security best practices and governance</u>, such as pro-actively applying secure configurations and security updates, and taking appropriate action in relation to security vulnerability notifications, and agree to participate in drills or simulation exercises to test Infrastructure resilience as a whole.
- 8. ensure that they operate their services and infrastructure in a manner which is not detrimental to the security of the Infrastructure nor to any of its Participants or Users.
- 9. <u>collaborate in a timely fashion</u> with others, including the EOSC Security Team, in the reporting and resolution of security events or incidents related to their Service's participation in the EOSC infrastructure and those affecting the EOSC infrastructure as a whole.
- 10. honour the obligations security collaboration and log retention (clauses 1, 9, and 10 above) for the period of 180 days after their Service is retired from the Infrastructure, including the retention of logs when physical or virtual environments are decommissioned.
- 11. not hold Users or other Infrastructure participants liable for any loss or damage incurred as a result of the delivery or use of their Service in the Infrastructure, except to the extent specified by law or any licence or service level agreement.
- 12. maintain an agreement with representatives for individual service components and suppliers that ensures that engagement of such parties does not result in violation of this Security Baseline.

Providers should <u>name persons responsible</u> for the implementation of, and the monitoring of compliance to, this Security Baseline in the context of the Service. They shall promptly inform the EOSC Security Team of any material non-compliance with this Baseline should such occur.

The EOSC Security Team can be contacted at <abuse@eosc-security.eu>.



But an FAQ is almost mandatory

EOSC Security Operational Annotated Baseline

Created by David Groep, last modified on Jan 18, 2022

The EOSC Security Operational Baseline sets minimum expectations and puts requirements on the behaviour of those offering services to users, and on communities connected to the EOSC, when interacting with the EOSC infrastructure and peer services. Worded in an intentionally concise manner, the 12 key requirements may give rise to additional questions, or in general can benefit from concrete examples and guidance. In this "FAQ" document, each of the key baseline items is put in context with additional examples, best practices, and generally helpful ideas.

(i) Development information

This FAQ is based on the dynamic source document that was edited here. That version is no longer in active use, but retained during the endorsement process as background information.

- Can you elaborate on what is meant by item 3 (new: 9) and its incident response requirements?
- What are 'IT security best practices' in item 4 (new: 7)?
- . What does "honour the confidentiality requirements of information" in item 6 (new: 4) mean?
- What are "the legal and contractual rights of Users and others with regard to their personal data processed as part of service delivery" in item 7 (new: 5)?
- "Retain system generated information (logs)" in item 8 (new: 6) sounds rather open-ended. What do I need to do? And why?
- "Aggregated centrally wherever possible, and protected from unauthorised access or modification" in item 8 (new: 6), how and why?
- Log aggregation in the layered and composite infrastructure of EOSC
- What about the 'reconstruction of a coherent and complete view of activity' when you have a a 'layered technology stack' mentioned in item 12 (new: 6)?
- · What are "Named persons"?

Can you elaborate on what is meant by item 3 (new: 9) and its incident response requirements?

Item 3 talks about security incident response. In an interwoven environment it is vital that data about incidents is shared and communicated to detect, analyse, contain and eradicate malicious actors while preserving the necessary evidence for analysis and post-processing. For EOSC, there is a dedicated team of incident response specialists to aid with this task. This team can also communicate between different service providers affected by the incident, help in getting necessary data from related services and disseminate data to help others.

For incident response, there is a documented process you can find from the EOSC Wiki. It acts as a recommendation and guideline to help different actors in case of computer security incidents. It is strongly recommended that all service providers implement the procedure as ably as possible, but in such a way that it serves the needs which are recognised by the service owners and operators. The starting point for all providers is to be aware of the process and from where they can get help in case of need, as well as understanding the need to share information to protect EOSC and other service providers.

You can find the procedure in EOSC Future ISM.

The EOSC incident response team can be contacted via abuse AT eosc-security.eu.

What are 'IT security best practices' in item 4 (new: 7)?

On a global scale there are myriad different documents and sources defining best practices to secure different types of information systems and even the entire organisations. It is important to follow well known recommendations that fit your needs. This can depend on the scale of your service, organisation, technology choices and even your service's location.

and a way to both get the required information out of providers, gauge maturity, and raise awareness ...

Introduction

By responding to this questionnaire, you will get basic information about security requirements in the EOSC. The questions are based on the security baseline and other security activities provided by the EOSC to protect the infrastructure and ensure compliance.

Questions

Service name (provide) Running since (provide) Service dependencies within EOSC (provide) Contact details (e.g. your email address)

Generic questions:

- Security contact of the service: [insert email]
 - How many people are responsible to answer any contacts initiated via this contact point (0, 1, 2-5, 6 or more)
 - b. What are the expected operational hours of the security contact (low expectations, best effort, random, generic local office hours (8-16 +/- 2h), 24/7)
 - How much delay is to be expected after a contact during office hours (4 hours or less, 4 < delay <= 8, 8 < delay <= 24, days)
- Is the service aware of a requirement to have an AUP or terms of use (yes, no, what's this)

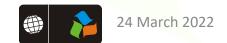
How is it ensured that all users are aware of the ALIP or terms of use (user has to



Inspirational also for evolving the policy development kit



 Join the WISE SCI periodic meetings on Mondays (biweekly)





AARC-G071

IGTF AAOPS (https://www.eugridpma.org/guidelines/aaops/)

ATTRIBUTE AUTHORITY OPERATIONAL SECURITY

Taking proper care of trust sources

Protections for (IGTF) identity providers are known

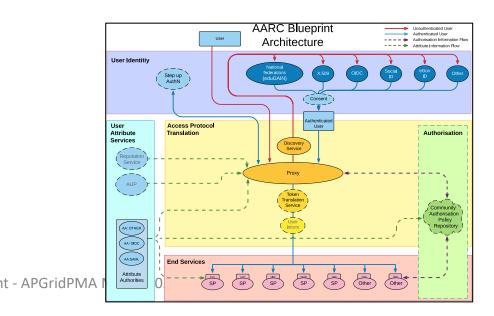
and documented

- RFC3647
- IGTF Guidelines
- Technical profiles

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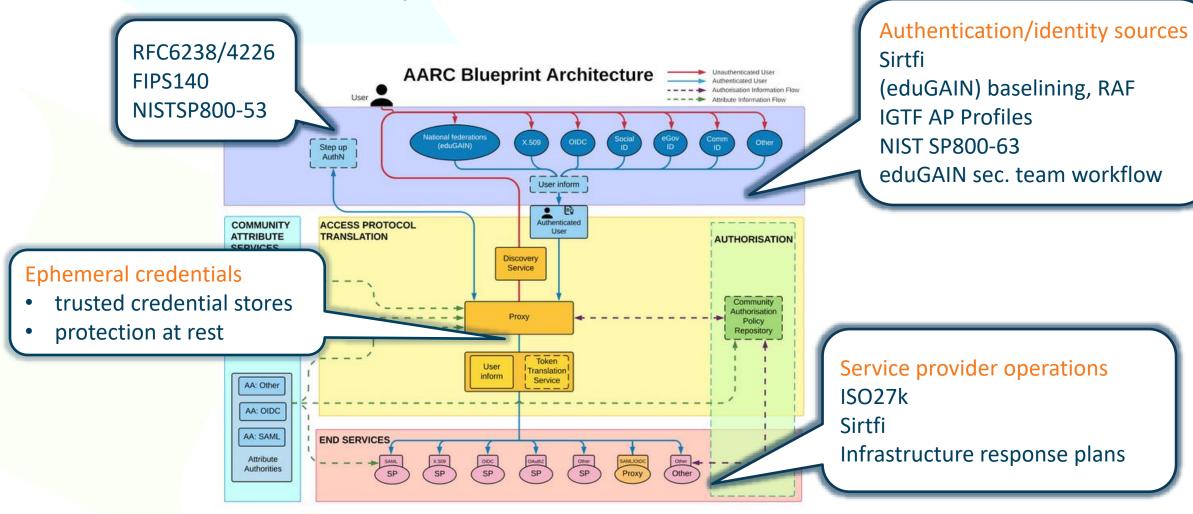
The AAI relies also on other attribute sources, and on the hubs & AARC Proxies

- only generic guidance
- proxies fully hide ID source



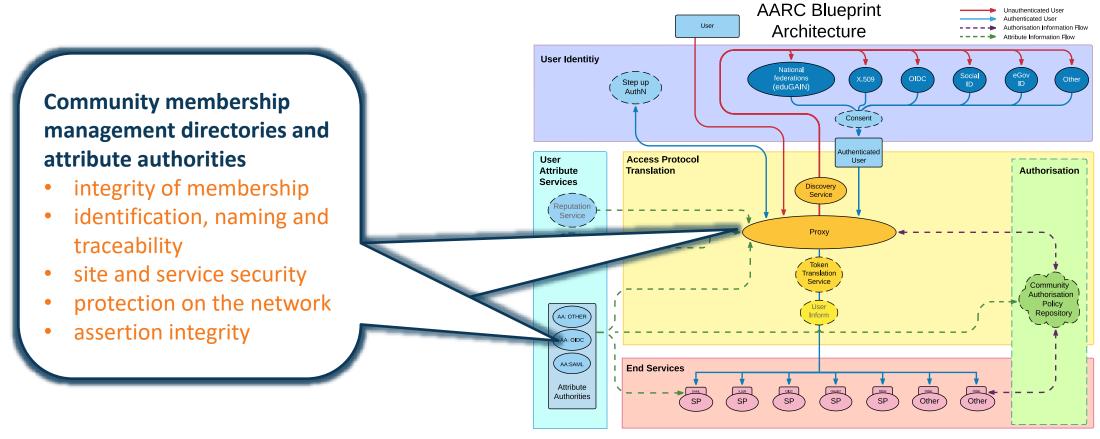
Operational guideline landscape for - proxy or

source - AAI components



24 March 2022

Operational security focus in the BPA: beyond just the IdPs



Guidelines for Secure Operation of Attribute Authorities and other issuers of access-granting statements (AARC-1048, in collaboration with IGTF AAOPS)



AARC-G071: keeping users & communities protected, moving across models

Structured around concept of "AA Operators", operating "Attribute Authorities" (technological entities or proxies), on behalf of, one or more, Communities, that are trusted by Relying Parties

formerly AARC-G048bis

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Acknowledgements						

AARC-G071

Guidelines for Secure Operation of Attribute Authorities

and issuers of statements for entities



Deployment guidance included ...

4.2. Attribute Management and Attribute Release

AMR-1

The Community must define and document the semantics, lifecycle, data protection, and release policy of attributes stored or asserted by the AA.

The community should follow the guidance from relevant policy documents. In particular, the Policy Development Kit has recommendations on Community Membership Management. It is recommended to use standardised attributes where possible, e.g. from eduPerson [EPSC] or SCHAC [SCHAC], and their semantics must be respected.

If Communities make modifications to the attribute set, their semantics, or release policies, it is recommended that they inform both their relying parties as well as the AA Operator thereof, since the AA operator may have implemented checks for schema consistency. The Community is ultimately responsible for the values and semantics of the attributes.

AMR-2

The AA Operator must implement the community definitions as defined and documented, for all the AAs it operates.

By implementing these requirements, the AA operator will support the chain of trust between Community and the RPs. An AA Operator must only host those communities for which it can implement the requirements.

AMR-3

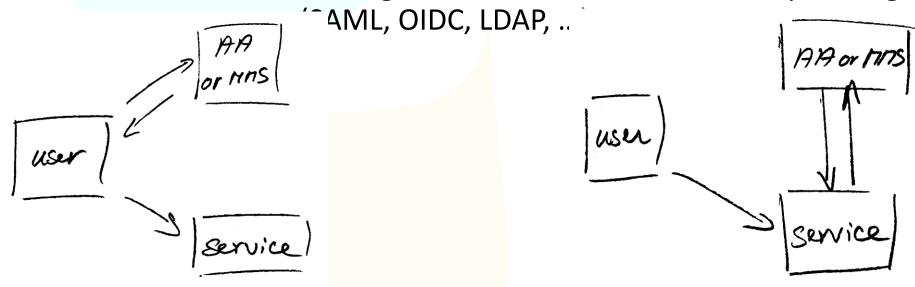
It is recommended that the AA Operator provide a capability for the community to



Protecting the community membership data and its proxy

Intentionally targeted broader than just the push model, since operational security spans

data centres and infrastructures using other forms of AA membership management



push model – the common BPA method (e.g. SAML AttributeStatement, VOMS AC)

pull model – common when using directories (e.g. LDAP in PRACE, userinfo endpoint in OIDC)

When the AA is in a managed environment ...

Many of the recommendations are already implemented 'implicitly'

- because common software implements it: e.g. signing SAML assertions and JWTs
- because a good data centre already has network monitoring and central logging in place
- because you signed up to Sirtfi (didn't you?) so you collaborate in incident response
- because you have trained IT operations personnel looking after the service

And some are intuitive best practice

- like assigning a unique and lasting name to a group
- because implemented controls ought to be those that have been documented

Some items contain reminders about appropriate values and recommendations that are good practice - based on the relevant standards involved

Implementation of the AA Operations ("AAI proxy") Security guidelines

- 1. Major RPs and Infrastructures reviewed it based on current use cases and models
- 2. Guideline aimed at both Infrastructure and Community use cases
- 3. Useful input to e.g. 'EOSC' connected proxies as a good practice guideline
- 4. Assessment or review process is separate could be IGTF or an RP consortium, but does state what needs to be logged and saved to do a (self) assessment

https://aarc-community.org/guidelines/aarc-g071/

AARC-G071 Guidelines for Secure Operation of Attribute Authorities and issuers of statements for entities

These guidelines describe the minimum requirements and recommendations for the secure operation of attribute authorities and similar services that make statements about an entity based on well-defined attributes. Adherence to these guidelines may help to establish trust between communities, operators of attribute authorities and issuers, and Relying Parties, infrastructures, and service providers. This document does not define an accreditation process.

Document URL: https://wiki.geant.org/download/attachments/123766269/AARC-G071-Secure-Operation-of-Attribute-Authorities-rev2.pdf Development information: https://wiki.geant.org/display/AARC/Attribute+Authority+and+Proxy+operational+security Status: under AEGIS review

DOI: https://doi.org/10.5281/zenodo.5927799 (reserved) IGTF reference: https://www.igtf.net/guidelines/aaops/

Errata: none

Supersedes: AARC-G048





multi-domain anycast

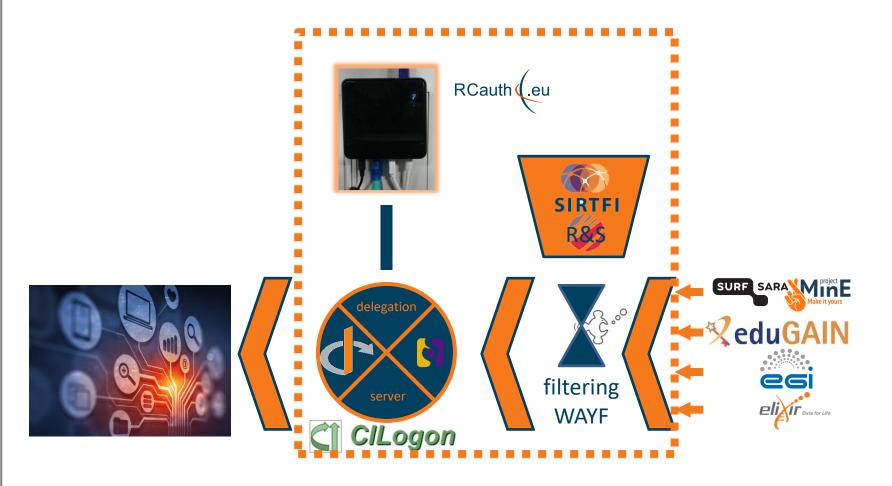
RCAUTH.EU – RESILIENCE AND HA

RCauth.eu – a ubiquitous federated IOTA

- RCauth is an IGTF accredited IOTA (DOGWOOD class) CA
 - Online credential conversion
 - Connected to eduGAIN (R&S+Sirtfi) plus direct,
 e.g. EGI Check-in and eduTEAMS
- Inspired by and leveraging the delegation service from CILogon
- EOSC Hub and EOSC Future implementing a High Availability setup across 3 sites

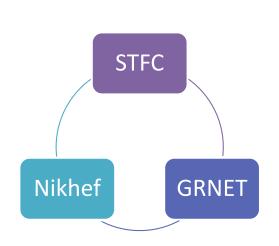


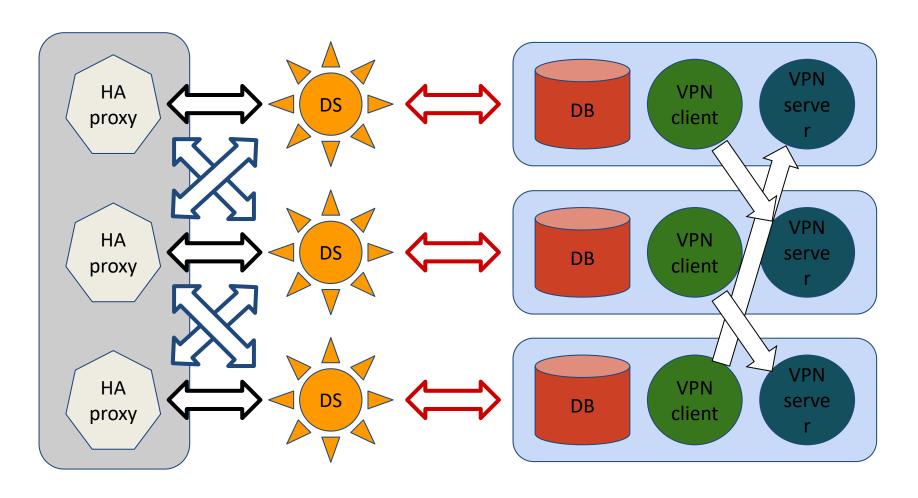
Long ago, in a drawer far, far away ...



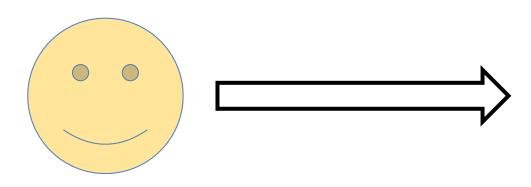


Distributed RCauth



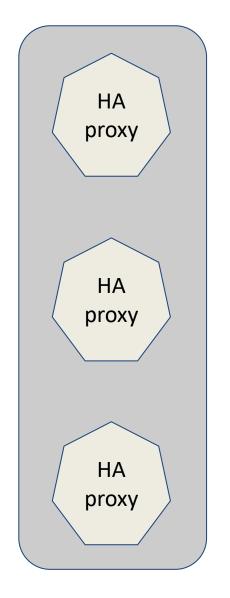


A transparent multi-site setup?



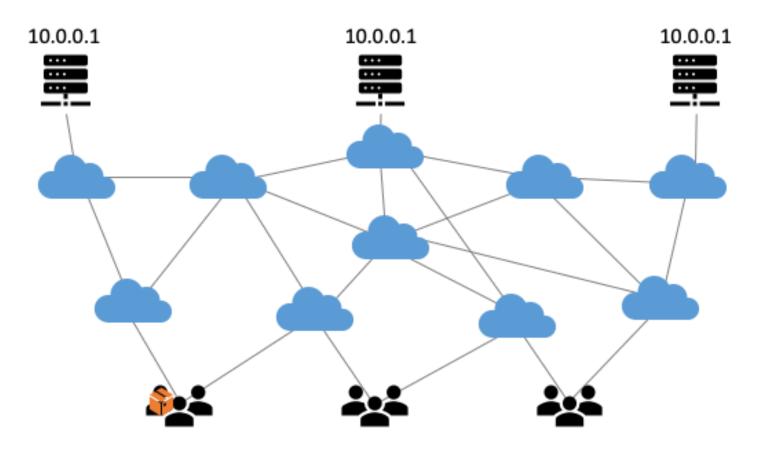
Need a way to send users to "closest" working service

Each HA proxy forward mainly to its own DS



If a HA loses its backend DS, it can still route to the other DSes

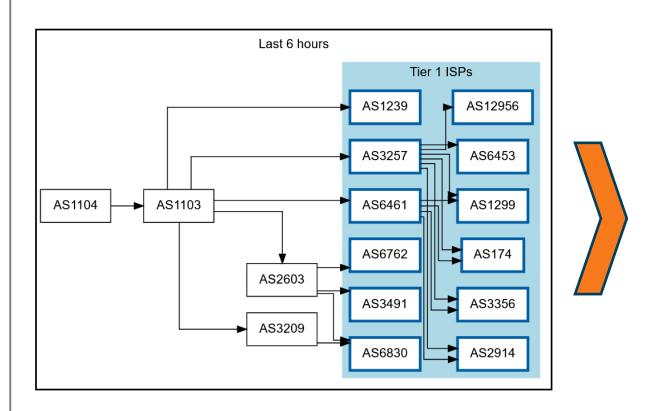
Use proven technology: ip anycast

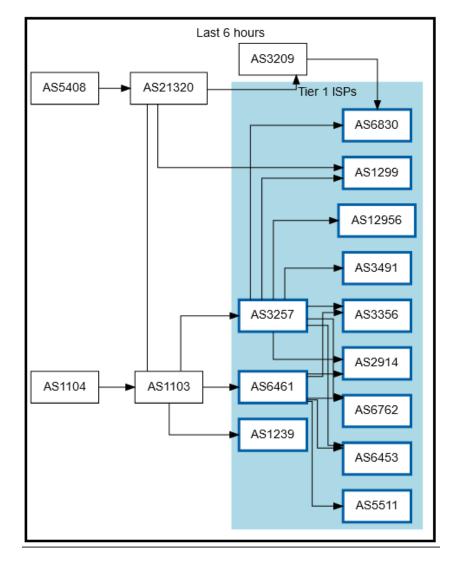


So we used

- 3 (now: 2) sites
- one VM at each site exposing 145.116.216.1
- smallest v4 subnet (/24)
- bird + a service probe
- each site's own ASN
- some IRR DB editing
- v6 is similar, with a /48
 and some monitoring

Getting 145.116.216.0/24 out there





Same IP address, two AS paths ©

CERN Looking Glass Results - ee1

Date: Thu Jan 27 21:17:21 2022 CET

Query:

Argument(s): 145.116.216.0

inet.0: 876850 destinations, 2842708 routes (876830 active, 0 holddown, 31 hidden)
+ = Active Route, - = Last Active, * = Both

A V Destination	P Prf	Metric 1	Metric 2	Next hop	AS path
* ? 145.116.216.0/24	в 170	10500	20		20965 5408 I
unverified				>62.40.124.157	
?	в 170	10500	20		1103 1104 I
unverified				>192.65.184.190	
?	в 170	10500	20		2603 1103 1104 I
unverified				>192.65.184.150	
?	в 170	10500	25		559 20965 5408 I
unverified				>192.65.184.218	
?	в 170	10200	10		25091 25091 6461 1103 1104 I
unverified				>46.20.251.25	
?	в 170	10200	10		174 174 21320 21320 21320 21320 5408 I
unverified				>149.6.54.1	

{master:0}



Will take any shortest route in the default-free zone

[root@kwark ~]# traceroute -IA **145.116.216.1**

traceroute to 145.116.216.1 (145.116.216.1), 30 hops max, 60 byte packets

- 1 cmbr.connected.by.freedominter.net (185.93.175.234) [AS206238]
- 2 connected.by.freedom.nl (185.93.175.240) [AS206238]
- 3 et-0-0-0-1002.core1.fi001.nl.freedomnet.nl (185.93.175.208) [AS206238]
- 4 as1104.frys-ix.net (185.1.203.66) [*]
- 5 parkwachter.nikhef.nl (192.16.186.141) [**AS1104**]
- 6 gw-anyc-01.rcauth.eu (145.116.216.1) [AS786/AS5408/AS1104]

rcauth.eu HA proxy

Network graphic: https://www.nikhef.nl/pdp/doc/facility



Prerequisites are relatively simple

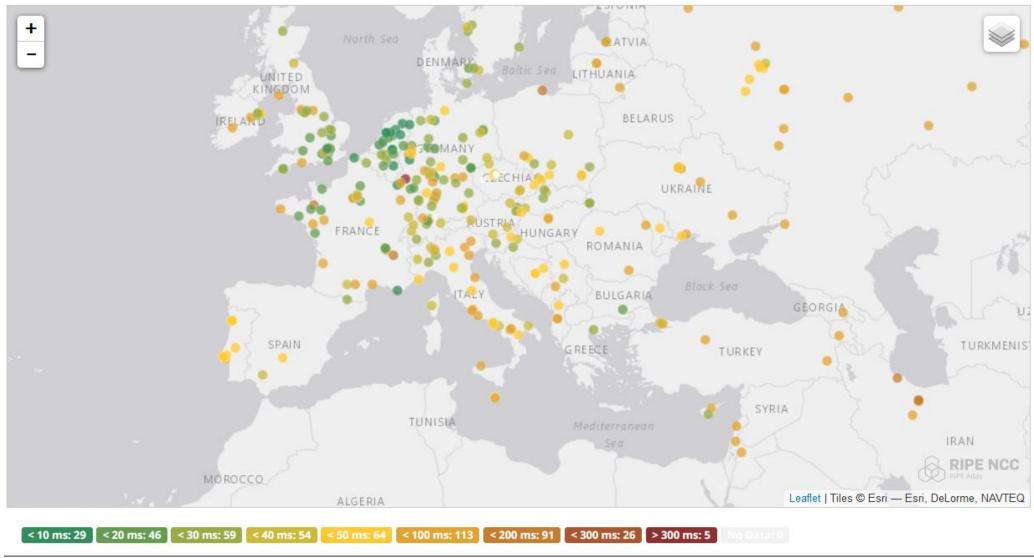
- an IPv4 /24 netblock (and, or) an IPv6 /48
- your own, or a friendly AS
- a set of IRR route objects, and either none, or a correct RPKI VRP
 (easily done in your local RIR registry: APNIC, RIPE, ARIN, AfriNIC, LACNIC)
- bird, or quagga, with a monitoring plugin (to flap the route in case of downtime)

But you don't per-se need:

- a unique AS just for this anycast activity (it works equally well without it)
- a balanced AS path length (unless you want load balancing as well as redundancy)
- your own AS (if you have a friendly AS willing to re-announce your specific route)



And you get reasonable load balancing





24 March 2022

Other HA options

- Local HA with an HA proxy and pacemaker/CRM failover works on the local network

 and can be meshed with two signing systems
 this is the local Nikhef RCauth instance setup
- DNS-based fast-failover the method used for InAcademia automatic updating of DNS a distributed set of servers, auto-updating each other But does require that the DNS domain level operator remains available, since you need *very* short TTLs (and of course your ccTLD/gTLD as well)
- Add a dedicated HA link for the back-end databases
 e.g. multiple redundant circuits over an MPLS cloud

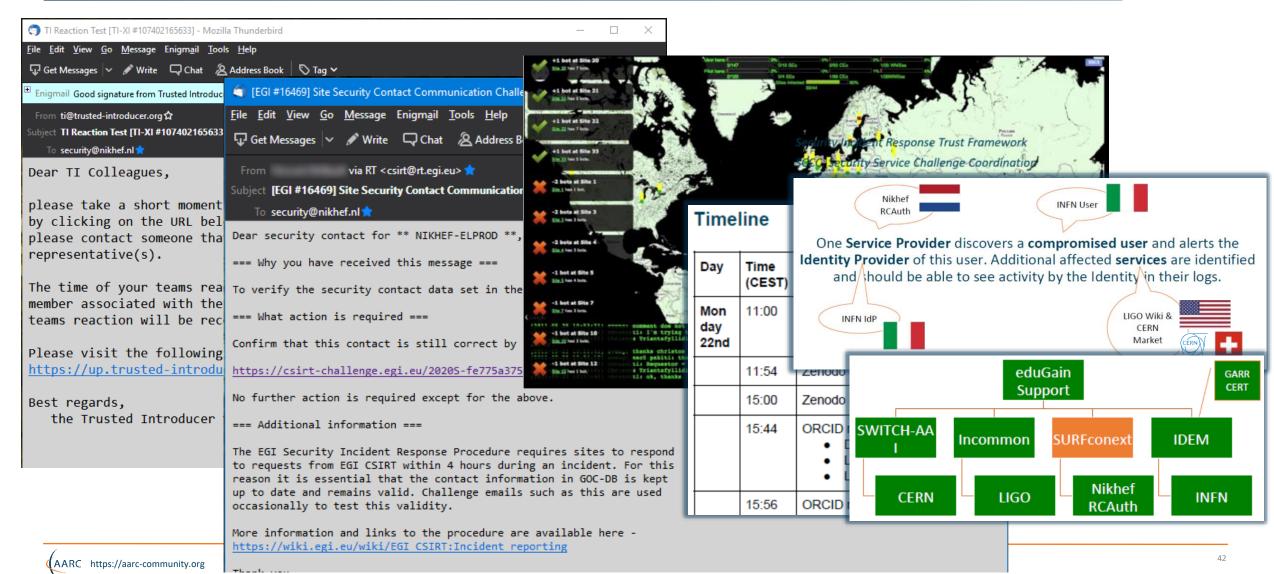


From IGTF RAT CC to 'Security Communications Challenge Coordination' - SCCC

AND FINALLY ... WHAT ABOUT AN IGTF RAT CC AGAIN?

Communications Challenges – who picks up the call?

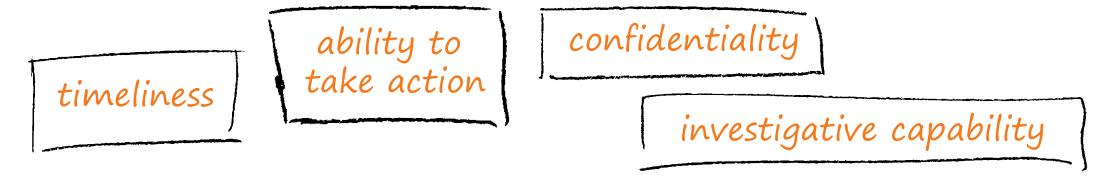




Challenge elements – what is valued or expected might differ ...



A single test and challenge can answer one or more of these questions



- when data available: infrastructure can set its own level of expectancy and gives deep trust
- assessment supported with community controls (suspension) gives a baseline compliance

Communications challenges build 'confidence' and trust – an important social aspect!

- different tests bring complementary results: responsiveness vs. ability act, or do forensics
- unless you run the test yourself, you may not be growing more trust in the entities tested
- for a 'warm and fuzzy feeling of trust', share results: but this is sociologically still challenging ...

Continued engagement and coordination: WISE SCCC JOINT WG



WISE Community:

Security Communication Challenges Coordination WG (SCCC-WG)

Introduction and background

Maintaining trust between different infrastructures and domains depends largely on predictable responses by all parties involved. Many frameworks – e.g. SCI and Sirtfi – and groups such as the coordinated e-Infrastructures, the IGTF, and REFEDS, all promote mechanisms to publish security contact information, and have either explicit or implicit expectations on their remit, responsiveness, and level of confidentiality maintained. However, it is a well-recognised fact that data that is not

WISE SIG-ISM REFEDS IGTF

Subsidiary aim: make security contacts less 'scary'



The most basic response is to (sorry!) click on a harmless link: making it a challenge to respond 'as fast as possible' – a bit like a competition

Ask also a very simple 'question' to raise awareness,

'for security contacts, do you want to be (proactively) informed if we have security information relevant to your organisation?'

esp. if the contact is the technical rep, i.e. there is no Sirtfi contact

'you got this message because there is no designated security contact for your organisation. Would you want to receive security information, or who (if not you) should be your security contact? Are you aware of Sirtfi?'

And we can add some ads for Sirtfi, although having any kind of contact is better than none ...

Would *you* like to be contacted?



1. Do you have a security contact listed for your organisation? Is your CERT contact public?



- 2. Do you run (or control) an IdP, and do you support Sirtfi?
- 3. What kind of communications would <u>you</u> like to receive there?
 - information about **incidents in connected services**, where your users are actively involved?
 - information about incidents that are currently affecting institutions like yours and are spreading and attacking you soon?
 - information that **people with an email address** from your domain are using non-federated services?
 - communications challenges, to see whether you're awake?
 - surveys and questionnaires? ©

WISE SCCC-WG – participate!



WISE Community:

Security Comn Dashboard /... / SCCC-JWG Coordination \

Introduction and backgr

Maintaining trust between differe responses by all parties involved. coordinated e-Infrastructures, the contact information, and have eith and level of confidentiality mainta verified becomes stale: security co infrastructure may later bounce, o

One of the ways to ensure contact compare their performance agains

Communications Challange planning

Created by David Groep, last modified on Oct 12, 2019

Body	Last challenge	Campaign name	Next challenge	Campaign
IGTF	November 2015		October 2019	IGTF-RATCO
EGI	March 2019	SSC 19.03 (8)		
Trusted Introducer	August 2019	TI Reaction Test	January 2019	TI Reaction

IGTF-RATCC4-2019

Campaign	IGTF-RATCC4-2019	
Period	October 2019	
Initiator contact	Interoperable Global Trust Federation IGTF (rat@igtf.net)	
Target community	IGTF Accredited Identity Providers	
Target type	own constituency of accredited authorities	
Target community size	~90 entities, ~60 organisations, ~50 countries/economic areas	
Challenge format and depth	email to registered public contacts expecting human response (by email reply) within policy timeframe	
Current phase	Completed, summary available	
Summary or report	nmary or report Preliminary result: 82% prompt (1 working day) response, follow-up ongo	

Campaign information

Campaigns can target different constituencies and may overlap. The description of the constituency given here should be sufficient for a h detailed description or a list of addresses (which would be a privacy concern since this page is public). Challenges can also probe to differe

> WISE, SIGISM, REFEDS, TI joint working group see wise-community.org wiki and join!

https://wiki.geant.org/display/WISE/SCCC-JWG



Questions?

BUILDING A GLOBAL TRUST FABRIC

this work is co-supported by the Trust and Identity workpackage of the GEANT4 project - phase 3



with material also from Christos Kanellopoulos, Hannah Short, Pinja Koskinen, Maarten Kremers, David Crooks, Dave Kelsey, Nicolas Liampotis, Mischa Sallé, Jens Jensen, and others